

Kentucky Homeless Management Information System

A GUIDE TO EVER CHANGING HOUSEHOLDS

- Creating a New Household
- Removing a Client From a Household
- Adding a New Client to an Existing Household
- Adding a Returning Household Member to an Existing Household
- Deleting a Client From a Household
- Deleting an Entire Household

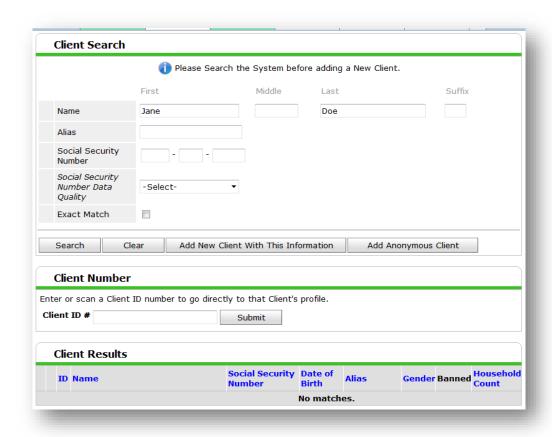


CREATING A NEW HOUSEHOLD

Client Profile Search / Creation

Matching Client Records will be listed under the "Client Results" section (at the bottom of the page). If a matching record exists, click the pencil/edit icon to the left of the Client's Name, otherwise click the "Add New Client..." button to create a new Client Profile.

If the client does not already exist in the database, add him/her. You will encounter this warning pop-up window.



Add New Client Information		×
You are about to add a New Client to the s all the possible matches before continuin Add New Clier	g this process).	
	Ok	Cancel



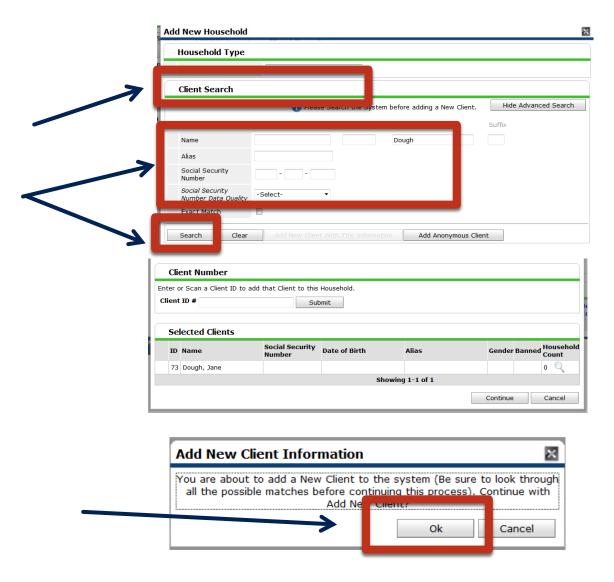
Select the "Households"Tab

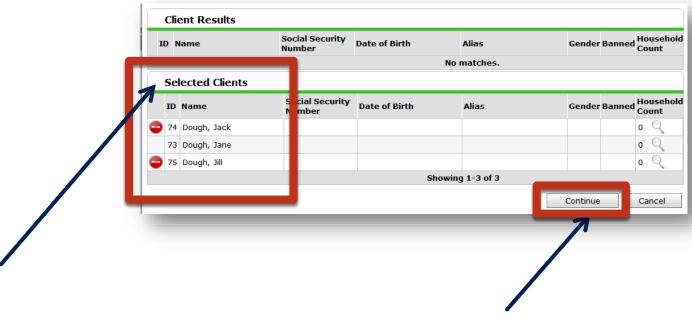
Then select "Start New Household"



Select the Household Type, then proceed to search for additional household members.

If the additional household member does not already exist in the database, add him/her. You will encounter this warning pop-up window.

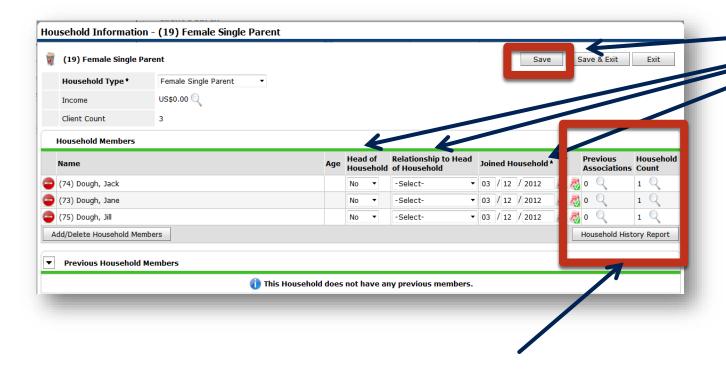




Clients added to the household will appear under the "Selected Clients" section at the bottom of the "Add New Household" pop-up window. Click the "Continue" button once all household members have been added to the group.

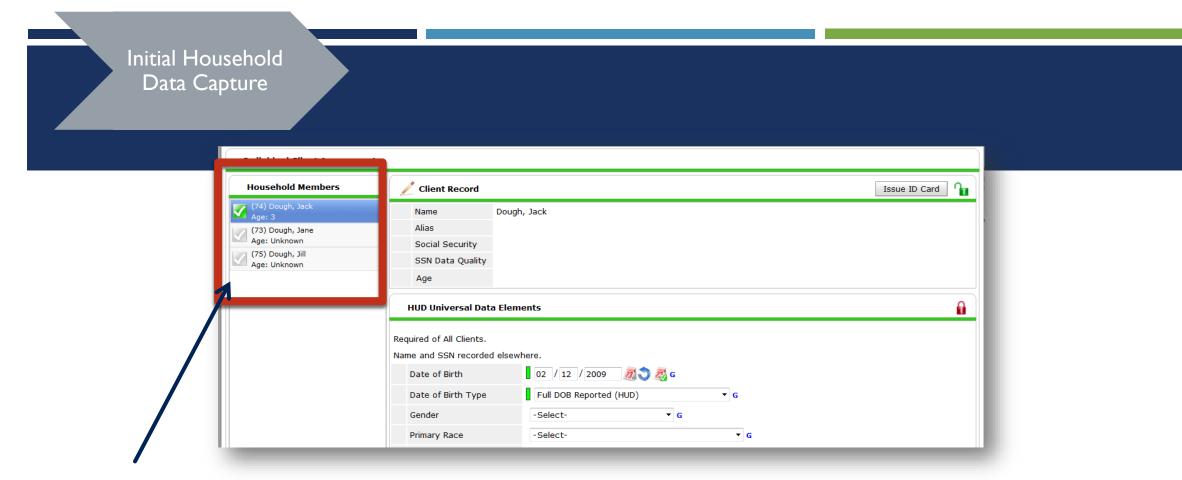


Initial Household Data Capture



Answer the "Head of Household", "Relationship", and "Joined" questions at the top of the Household Info pop-up window, and click the SAVE button.

The magnifying glasses will show previous associations with the household and other households the client is a part of.



Complete the assessment for the client. Work from the top of the page down to the bottom & click the SAVE button. Green checkmarks will appear next to each household member's name as their assessment questions are answered & saved. When complete, click the SAVE & EXIT button at the top/bottom of the pop-up window.



Removing a Client From a Household

Removing a Client from Household

Type the client's name or ID # of the client that you are removing and click "Search".

Click on the pencil next to the client's name.

		Please Sear	rch the System before adding a	a New Client.				
	First	Middle	Last	Suffix				
Name	Pet		Ros					
Alias								
Social Security Number								
Social Security Number Data Quality	-Select-	•	•					
Exact Match								
Client Number Iter or scan a Client ID number to		nt's profile.						
	Submit							
Helit ID #								
Client Results								Househol
			Social Security Number	Date of Birth	Alias	Gender		Househol Count
Client Results			Social Security Number 998-87-7665	Date of Birth 04/14/1941	Alias Charlie Hustle	Gender Male	Banned	
Client Results							Banned	Count



Removing a Client from Household

On the Entry/Exit tab, click on the pencil next to the "Exit Date" with on value for your program.

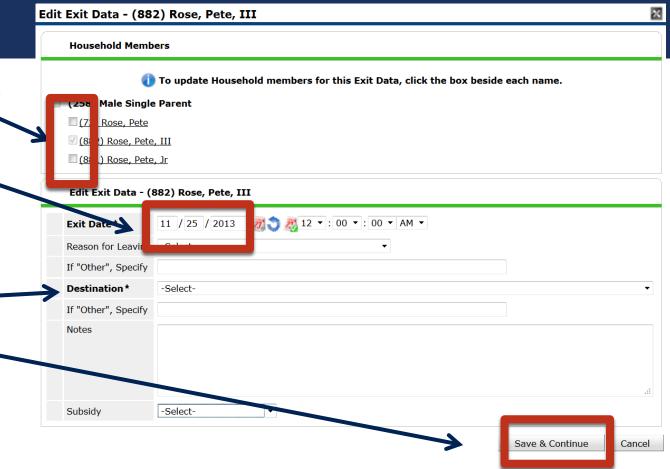


Make sure that only the client(s) that is leaving the program is checked.

Make sure that the exit date is the correct date.

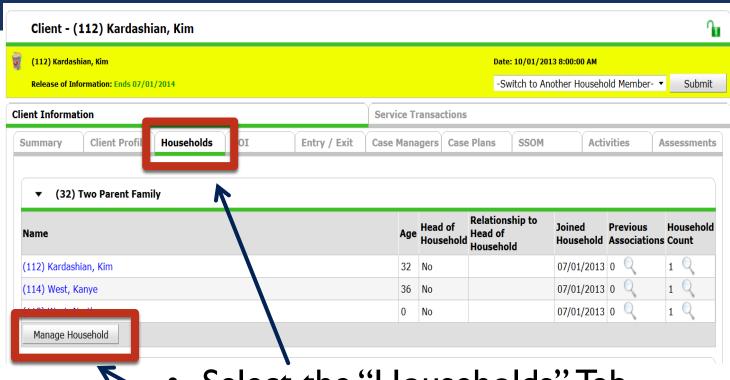
Answer the "Reason for Leaving" and "Destination".

Then click "Save & Continue"





Remove clients from their own client record



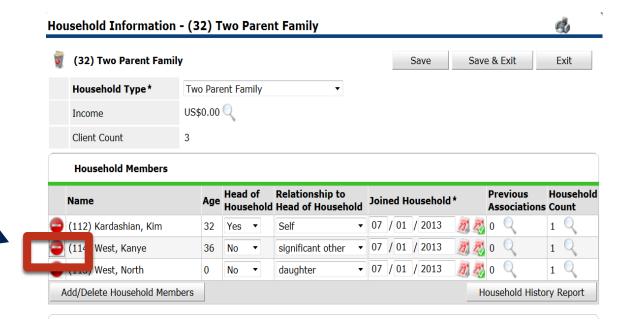
- Select the "Households" Tab
- Then select "Manage Household"



Removing a Client from Household

Click on the red minus sign to the left of the client that is leaving or has left the household.

A pop up window will open. Enter the date that the client left the household. You do not have to be in backdate mode to enter a date.



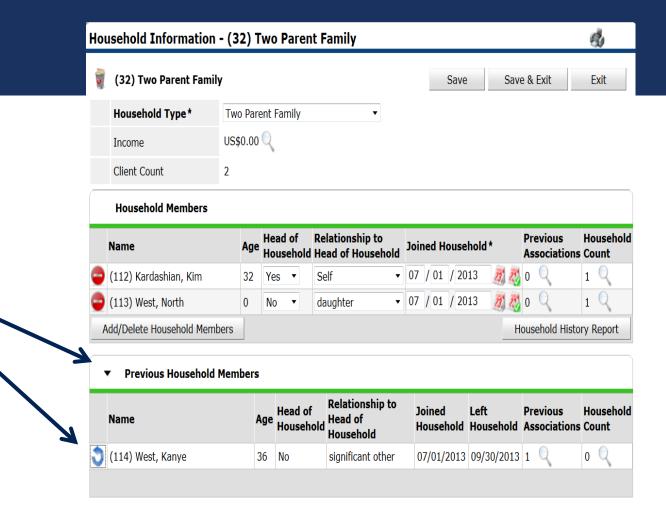


Once the date have been entered click "save".



Removing a Client from Household

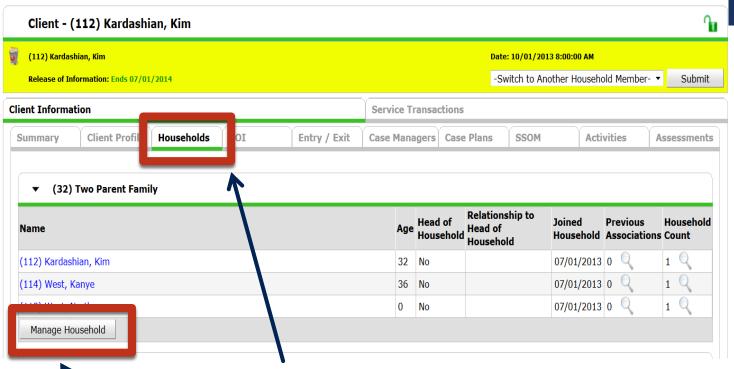
By clicking on the right arrow next to Previous Household Members, you can see the former members of the household.



Adding a New Client to an Existing Household

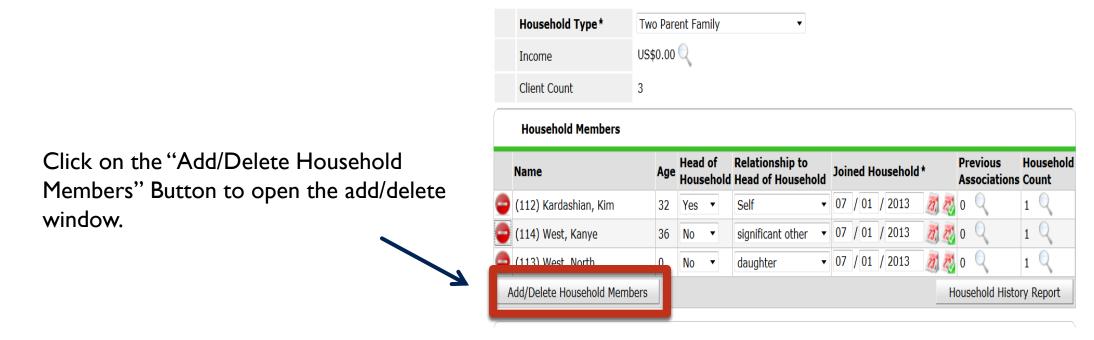


Add Additional Household Members from the Head of Household!



- Select the "Households" Tab
- Then select "Manage Household"





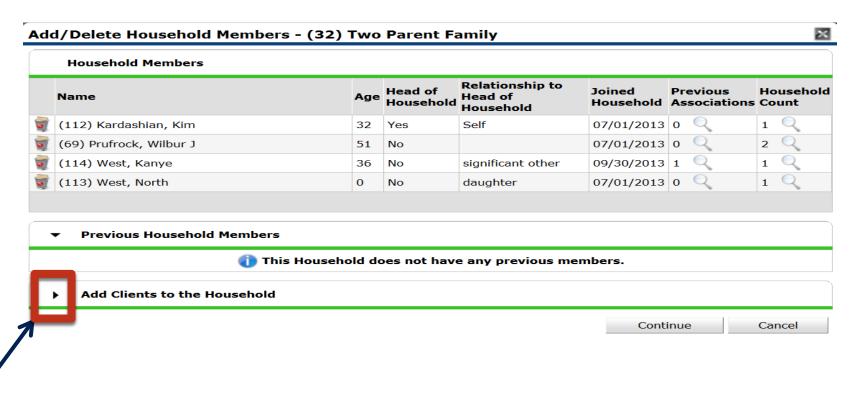
(32) Two Parent Family

Household Information - (32) Two Parent Family

Save

Save & Exit

Exit

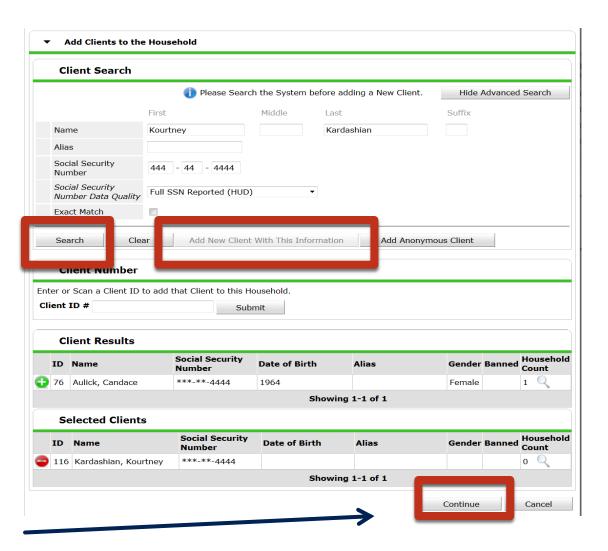


Click on the right arrow next to "Add Clients to the Household" to open the Client Search Screen



Matching Client Records will be listed under the "Client Results" section (at the bottom of the page). If a matching record exists, click the green "plus" icon to the left of the Client's Name, otherwise click the "Add New Client..." button to create a new Client Profile.

Once all additional clients have been added, click continue.

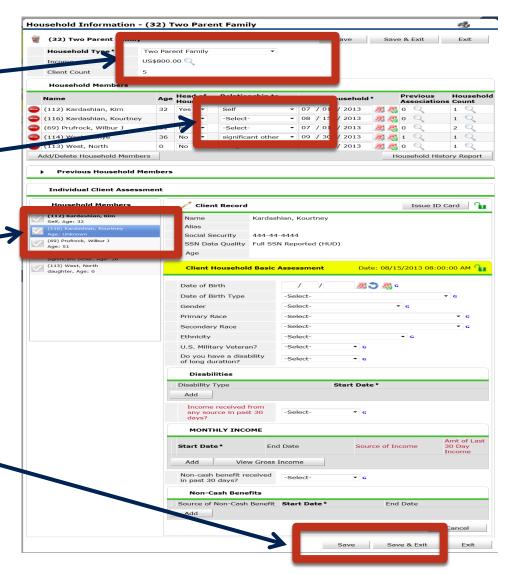


If the new member changes the household type, change it here.

Set the "Relationship to Head of Household" for the newly added client(s).

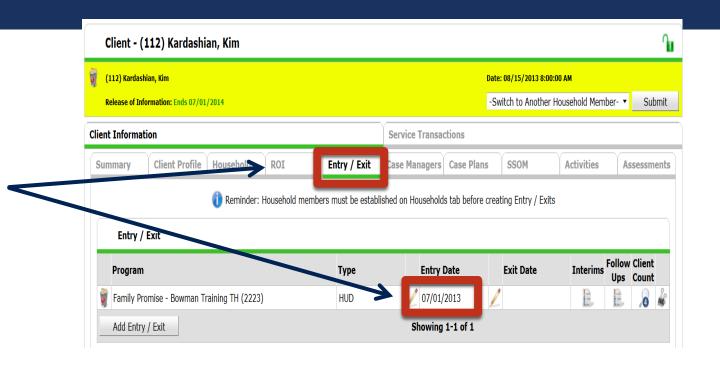
Then complete the Individual Client Assessment for each new client added to household and click "Save".

After completing the assessment of all new household members, click "Save & Exit"



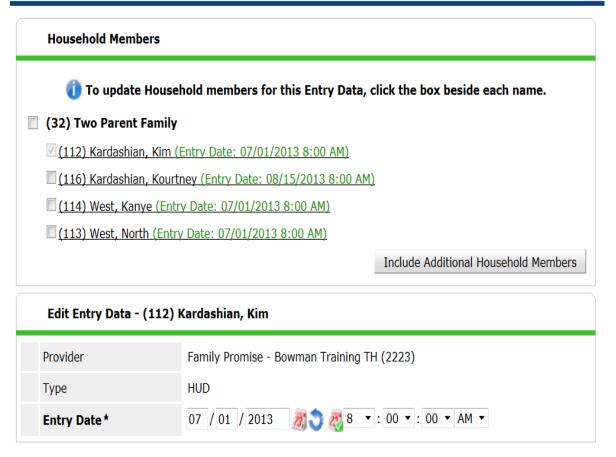


Go to the Entry / Exit Tab then click on the pencil to edit the entry.



Edit Entry Data - (112) Kardashian, Kim





Click "Save & Continue"

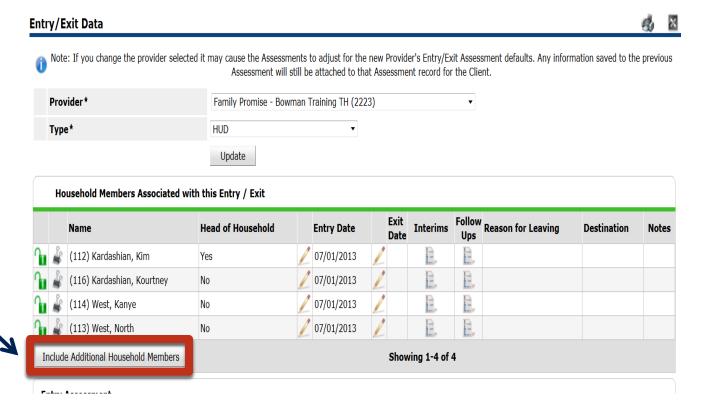






Click on the "Include Additional Household Members" button.

This will open a pop-up window that will allow you to add household members to the program entry.

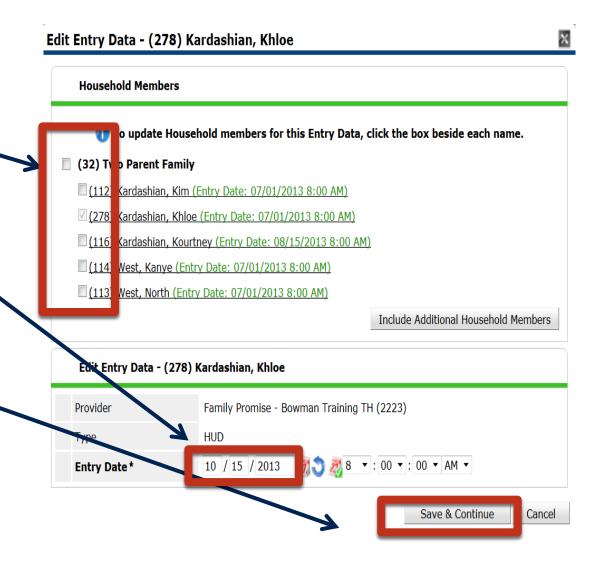




Make sure that there is a check mark next to the client that is joining the program after the rest of the household.

Change the "Entry Date from the day the family entered the program to the date the new family member joined the program. Then click on the "Save & Continue" button.

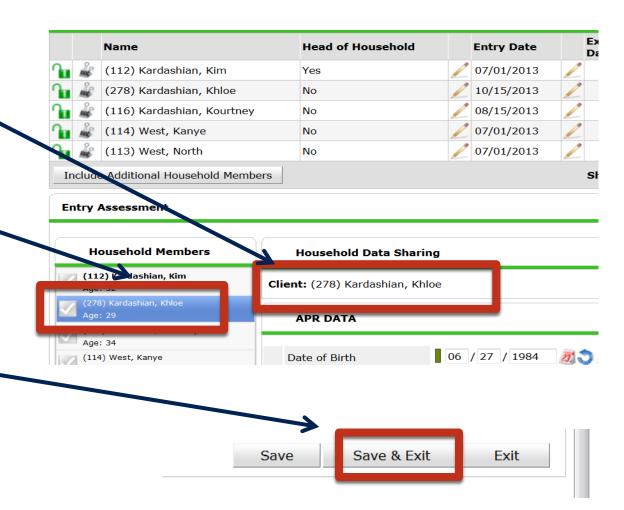
You will then see the Entry Assessment. Answer the questions for the client as of the date that client joined your program. Then Save and Exit.



Click on the client that is being added to the program on the left side of the screen.

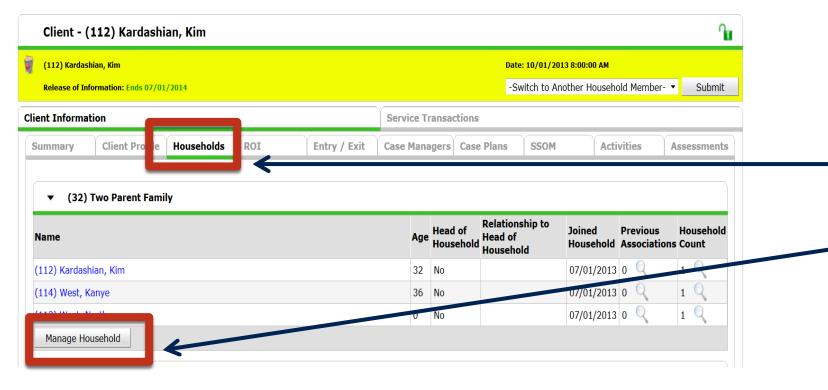
Complete all of the Data for the client as of their date of entry.

Once all data is entered for the client, go to the bottom of the screen and click "Save & Exit"



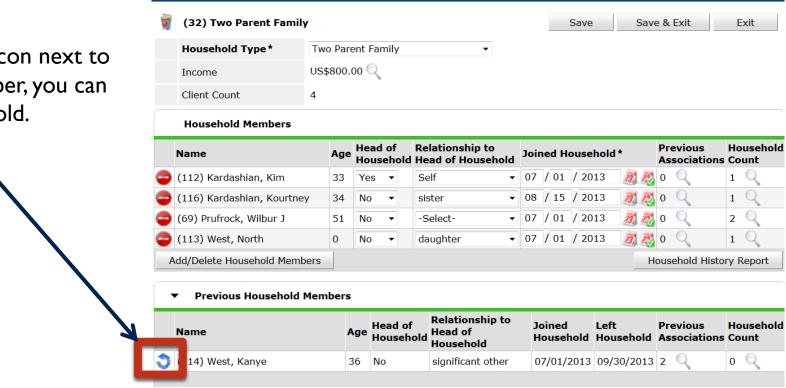
Adding a Returning Household Member to an Existing Household

Re-add Returning Household Members from the Head of Household!



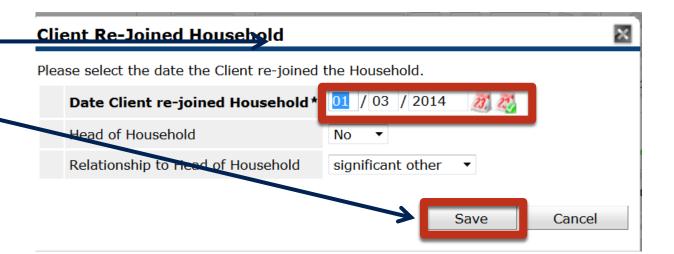
- Select the "Households" Tab
- Then select "Manage Household"

By clicking on the blue undo icon next to the previous household member, you can add them back to the household.



Household Information - (32) Two Parent Family

Enter the date that the client returned to the household. Then click "Save".



We are not able to delete a program exit at this time and once a client has been exited, that client cannot be added back to the program entry.

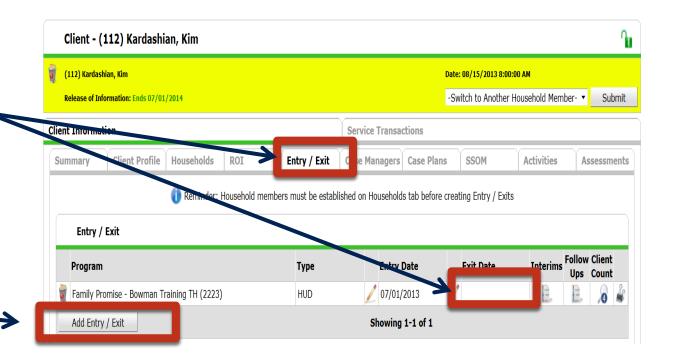
The entire household must be exited as of the day the household member returns.

Then create a new Entry/Exit using the day the member re-joined as the start date but use the assessment answers from the original program entry.



Go to the Entry / Exit Tab then click on the pencil to exit all remaining household members using the date that the former household member returned.

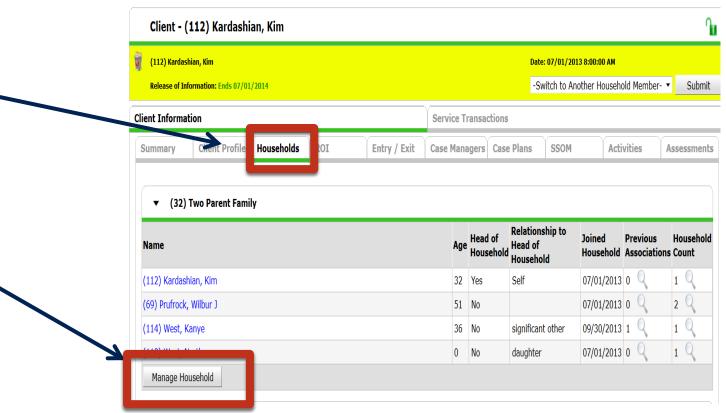
After exiting the household, click on the "Add Entry/Exit" button and enter all household members using the same date as was used to exit the clients, above.



Clients should only be deleted from households when they were added to the household in error. If the client was part of the household and left use "remove client" workflow.

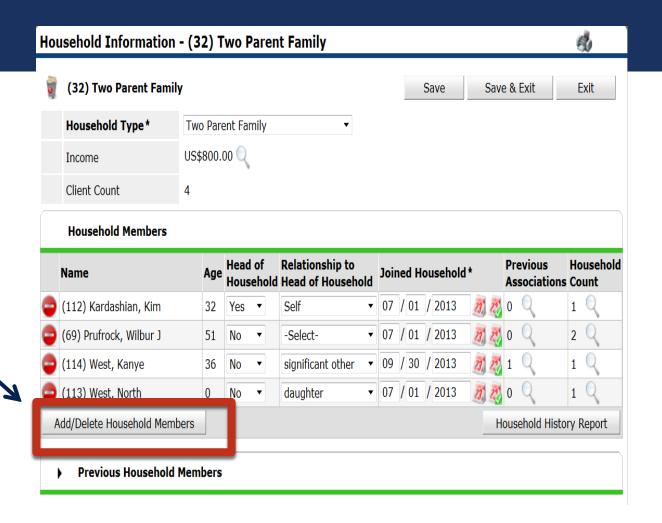
To delete a client:

- Select the "Households"Tab
- Then select "Manage Household"



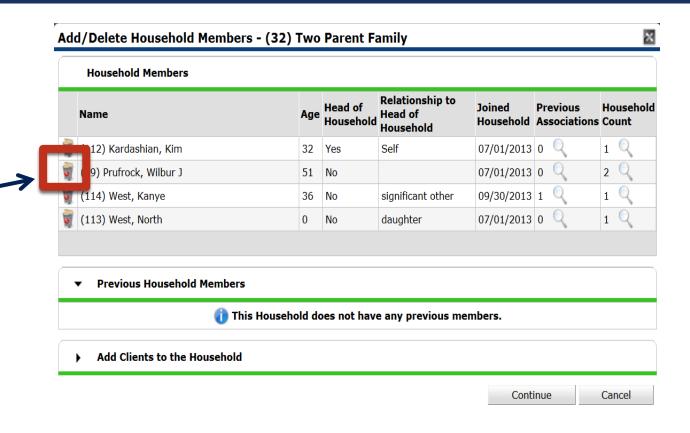
To delete a client:

 Click on "Add/Delete Household Members"



To delete a client:

Click on the trash can to the left of the client's name.





Once the "Delete" button is clicked, the client's entire association with the household is removed.

Deleting an Entire Household

Do not ever delete an entire household. If you think that the household was created incorrectly, contact you System Administrator.