

Enter Data As

After logging into KYHMIS, go to the upper right-hand corner at the top and click on “Enter Data As”. This is how you choose which project to enter data into/as.

Click on the green Plus (+) sign next to the applicable project for which you will be entering the client/household.

You can also search for the provider by typing in the “Search” bar & then clicking “Search”, or by typing in their provider ID number in the “Provider ID#” bar & then clicking “Submit”

NOTE: ONLY put clients in Level 4 projects.

The screenshot displays the KYHMIS dashboard interface. At the top, the header includes the WellSky logo and 'Community Services'. The main navigation bar shows 'Kentucky Homeless Management Information System' and 'Kentucky Housing Corporation - BOS'. A 'New System News' button is visible. On the right, a user profile for Kristin Murley is shown with a dropdown menu containing 'Enter Data As' (highlighted with a red box), 'Back Date', and 'Back Date'. The dashboard content area features a 'System News (1)' section with a single entry dated 05/02/2023 titled 'KYHMIS BOS April Quarterly Webinar Recording'. To the right is a 'Follow Up List (0)' table with columns for Client ID, Type, Date, and Time Remaining. A 'Customize Home Page Dashboard' link is at the bottom.

Enter Data As Provider Search

Provider Search

Search for Providers by using keywords from the Provider Name or Description.

Search

Show Advanced Options

Search

Clear

Provider Number

Enter or scan a Provider ID number to search for that Provider.

Provider ID #

Submit

Provider Search Results

#	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	All
	Provider	Level	Phone	Location	Last Updated																						
+	BOS-Coordinated Entry Project (2992)	Level 4	Unknown	Frankfort, KY 40601	01/06/2022																						
+	BOS-Diversion Project (2991)	Level 4	Unknown	Frankfort, KY 40601	02/08/2021																						
+	EHV-Coordinated Entry-BOS (3141)	Level 4	Unknown	Frankfort, KY 40601	09/28/2022																						
+	EHV-Emergency Housing Vouchers-BOS (3130)	Level 3	Unknown	Unknown	09/16/2021																						
+	EHV-Kentucky Housing Corporation-BOS (3257)	Level 4	Unknown	Frankfort, KY 40601	04/05/2022																						
+	EHV-Permanent Housing-BOS (3140)	Level 4	Unknown	Unknown	09/16/2021																						
+	Kentucky Housing Corporation - Dummy Project Eligibility (2234)	Level 4	Unknown	Unknown	04/13/2021																						
+	Kentucky Housing Corporation-VASH-PSH-BOS (3163)	Level 4	Unknown	Frankfort, KY 40601	11/02/2022																						
+	ZZZ-Inactive 10/1/2014-KHC HOME TBRA Homeless Program (1890)	Level 4	Unknown	Frankfort, KY 40601	06/20/2016																						
+	ZZZ-INACTIVE 10/31/2020-Bluegrass LPC Coordinated Entry-BOS (2334)	Level 3	Unknown	Unknown	12/07/2021																						
+	ZZZ-INACTIVE 10/31/2020-Bluegrass LPC Coordinated Entry-OTH-BOS (2335)	Level 4	Unknown	Unknown	01/08/2021																						
+	ZZZ-Inactive 9/30/2021-HIC - Kentucky Housing Corporation-VASH-BOS (2701)	Level 4	Unknown	Frankfort, KY 40601	11/18/2022																						

Showing 1-12 of 12

Exit

If you are adding a new family (i.e., household), add the head of household first.

<i>Client Search</i>	
	On the left-hand side of the screen, click “ClientPoint” to begin searching for your client’s name. You must search for an existing client prior to adding a new client.
	If there is a match, click on the pencil to the left of the client’s name.
	If there is no match to the client’s name, add the Social Security Number and search again.
	If there is still no match, choose “Full SSN Reported (HUD)” from the drop-down list to the right of Social Security Number Data Quality.
	<i>NOTE: You MUST add the SSN during the client search, prior to adding a new client. If you do not complete this step, you will not be able to enter the SSN later.</i>
	Click “Add New Client with This information”
	The system will ask you again if you would like to add a New Client to the system, click “OK”.

WellSky | Community Services

Kentucky Homeless Management Information System

Kentucky Housing Corporation - BOS
May 18, 2023

ClientPoint > Client Search Type here for Global Search

Mode:

Home
ClientPoint
ResourcePoint
ShelterPoint
SkanPoint
Reports
Admin
Logout

Client Search

Please Search the System before adding a New Client.

Name: First Middle Last Suffix
Name Data Quality:
Alias:
Social Security Number: - -
Social Security Number Data Quality:
U.S. Military Veteran?:
Exact Match: ☐

Click this button if there is no match after searching by both name & social security number.

Client Number

Enter or scan a Client ID number to go directly to that Client's profile.
Client ID #

Client Results

Click the pencil next to the client's name if you find a match.

ID	Name ^	Social Security Number	Date of Birth	Alias
302951	Geller, Monica	438-93-0921	1969	

Showing 1-1 of 1

Legal Notices

Back Date Mode

The system will prompt you to select the date in which the (1) person entered the Project, (2) the information changed/updated information, or (3) the person exited the Project. Select the date and time in which the entry/exit/update occurred.

NOTE: If you are doing data entry in live time, you will not have to set a back date. Just click on “Use Current System Date”. The policy within the BOS is that you enter data within 3 days of collecting.

Go to the upper right-hand corner at the top of the screen and click “Back Date” – You will notice your headers will turn yellow after you have successfully selected the date. This lets you know that you are in Back Date Mode.

NOTE: Only when you are in Enter Data As (EDA) mode and are in the correct date and time are you ready to enter client data.

NOTE: Tabs in KYHMIS are laid out in a certain order to help users remember the correct workflow. The goal is to move from left to right along the tabs.

The screenshot displays the KYHMIS web application interface. At the top, the header includes the WellSky logo, "Community Services", and the user "Kristin Murley". The main title is "Kentucky Homeless Management Information System" for the "Kentucky Housing Corporation - BOS", dated "May 18, 2023". The user is in "Mode: Shadow/margaretsmith" and "Enter Data As: Kentucky Housing Corp". A "Back Date" button is highlighted in the top right corner.

The left sidebar contains navigation tabs: "Last Viewed", "Favorites", "Home", "ClientPoint", "ResourcePoint", "ShelterPoint", "ScanPoint", "Reports", "Admin", and "Logout". The main content area is titled "ClientPoint > Client Search". It includes a search form with fields for Name (First, Middle, Last, Suffix), Name Data Quality, Alias, Social Security Number, Social Security Number Data Quality, U.S. Military Veteran?, and Exact Match. Below the form are buttons for "Search", "Clear", "Add New Client With This Information", and "Add Anonymous Client".

A "Back Date Mode" dialog box is open, prompting the user to "Back Date Mode allows you to enter historic information for a client." It shows a date/time picker set to "05/18/2023 8:00 AM" and buttons for "Set Back Date" and "Cancel".

Below the dialog box, the "Client Results" section shows a table with one client entry:

ID	Name	Social Security Number	Date of Birth	Alias	Gender	Banned	Household Count
302951	Geller, Monica	438-93-0921	1969				1

The bottom of the screen shows "Showing 1-1 of 1" and a "Legal Notices" link.

<i>Client Profile</i>	
	Click on the "Client Profile" tab.
	Click on the pencil next to the subheading "Client Record".
	Complete the Veteran Information & any other missing Client Record information for the client.
	Click "Save".
	Click on the pencil next to the subheading "Client Demographics".
	Complete all information.
	Click "Save".

NOTE: Scroll down the screen to locate the subheading "Client Notes", "File Attachments", and "Incidents". If at any time you need to add a statement of homelessness, client case notes, or incidents that occur at our agency such as a ban rule, please add here.

Point > Client Profile

Type here for Global Search

Client - (302951) Geller, Monica

(302951) Geller, Monica
Release of Information: None

Date: 05/18/2023 8:00:00 AM
-Switch to Another Household

Case Managers Case Plans

Iss

Client Information

Summary **Client Profile**

Client Record

Name Geller, Monica
Name Data Quality Full Name Reported
Alias
Social Security ***-**-0921
SSN Data Quality Full SSN Reported (HUD)
U.S. Military Veteran? No (HUD)
Age 54

Client Demographics

Date of Birth 04/22/1969
Date of Birth Type Full DOB Reported (HUD)
Gender Female
Primary Race White (HUD)
Secondary Race Black, African American, or African (HUD)
Ethnicity Non-Hispanic/Non-Latin(a)(o)(x) (HUD)

Client Profile Assessment

No Client Profile Assessment is specified for this Provider

Client Record

Editing the Client Record Information could affect the Unique ID and the Client Search.

Client Record

Name First Middle Last Suffix
Monica Geller
Name Data Quality Full Name Reported
Alias
Social Security ***-**-0921
SSN Data Quality Full SSN Reported (HUD)
U.S. Military Veteran? No (HUD)
veteran?

Saved to this PC

Save Cancel

Households (skip if client is single)

This tab allows you to see current household members, those that have been added, other household associations, previous associations, and household profile information.

NOTE: If an old household appears, but is not your client's current household situation, please DO NOT add a new household. We will manage an existing household as we move through the data entry process.

NOTE: You MUST search for all clients in the household before you add a new client. Once you have searched all other household members and your household is built- then you are able to move on.

NOTE: Once a household is created, that household can NEVER be delete or removed from KYHMIS. Please be very careful when creating new households and double checking when searching for each household member. New households should only be created when no existing households can be located.

To search for an existing household: Click "Search Existing Households".

To create a new household: Click "Add New Household". Select the "Household Type" from the drop-down menu. Search for household members as detailed on Page 1 of this Workflow Guide. Only add new household members after searching by both name & SSN. Select the date the client(s) joined the

household and set the “Relationship to Head of Household” & “Head of Household” fields for each client.

To edit/update an existing household: Click “Manage Household”.

- **To remove a household member:** Click the red Minus (-) sign next to the appropriate client’s name that is being removed. Enter date the client left the household/effective date in the prompt that pops up.
- **To add a household member:** Click the “Add/Delete Household Member” button. Click the drop-down arrow next to “Add Clients to the Household” to search for household member. Select the date the client joined the household and set the “Relationship to Head of Household” & “Head of Household” fields for each client.
- **To re-join a previous member back to the household:** Click the drop-down arrow next to “Previous Household Members” to see list of previously associated clients. To re-join the household member(s), click the “rewind” button next to the client’s name. Enter date the client rejoined the household/effective date in the prompt that pops up.

ClientPoint > Client Profile

Household Information - (87376) Single

Make sure the "Household Type" information is accurate.

Household Type: Single

Income: US\$0.00

Client Count: 1

Household Members

Click this button to add a member to the household

Add/Delete Household Members

Previous Household Members

Click the down arrow here if you want to see previous members of their household.

Individual Client Assessment

Household Members

Client Record

Issue ID Card

Household Profile Assessment

No Household Profile Assessment is specified for this Provider

Save Save & Exit Exit

Click "Manage Household" if a household appears but is not the current household or needs to be updated.

To remove a client from the household, click the red "minus" sign next to their name. A box will pop up asking you to enter the date they left the household, and then you can update the current household's information so it's accurate.

NOTE: Release of Information is better known as an ROI. This release allows information to be shared from Project to Project within an agency or across agencies. You can upload a physical copy of the release of information for clients in KYHMIS, but agencies must have one on file. Also, the Head of Household or other adults in the household can sign releases for under 18-year-old dependents, however EVERY adult must have their own individual release. Each adult can decide on the type of release they would like, and information can be shared at different levels. Please contact your System Administrator via submitting a ticket through the Partner Agency Portal for further questions. Clients that do not wish to share information outside of the assisting agency must have their records “locked”. This is done by submitting a ticket through the KHC Partner Agency Portal as well.

ROI (Release of Information)	
	Click on the “ROI” tab.
	Click on “Add Release of Information”.
	NOTE: The system will show all the households this client is associated with, that is why we DO NOT create new households with clients already in exiting households.
	Locate the correct household and checkmark the box(es) to indicate which household members are covered by this particular release.
	NOTE: A release can cover the entire family if there is only one (1) adult and several children. Or it may cover one adult and all children, leaving the other adults in the household to have their own release. Make sure to select the appropriate choice.
	Find the “Search” button located next to “Provider”. This button can be used to add an ROI to multiple Projects within an agency or group of agencies. For example, if a person is receiving services or being referred to other Projects within your agency, you can save time and assign the ROI for all the Projects at one time.
	Click “Search”.
	Click the green Plus (+) buttons for all providers you would like to include under the ROI.
	Click “Exit” once you have selected all providers. The providers included in the release are now shown under provider.
	“Release Granted” field MUST always be marked “Yes”. Then select ROI “Start Date” & “End Date”. ROI end date must be 1 year + 1 day from ROI start date. Finally, under “Documentation” drop-down, select either “Signed Statement- Release & Share All” or “Verbal Statement- Release & Share All”, then hit “Save Release of Information”.
	If client chooses to have their data locked down outside of the assisting agency, repeat all the step above, except for “Documentation” drop-down. Here you will select “Signed Statement- Do Not Release or Share” then hit “Save Release of Information”. Submit a ticket through the KHC Partner Agency Portal letting the System Admins know client has chosen ROI option #2 and their record needs to be locked.
	After clicking “Save Release of Information” the system will take you back to the main ROI screen and you will see all the Projects a ROI has been granted for.

Community Services

Kentucky Homeless Management Information System

Kentucky Housing Corporation - BOS

Client > Client Profile

Client - (302951) Geller, Monica

(302951) Geller, Monica
Release of Information: None

Client Information

Summary Client Profile Homeless History

Release of Information

Provider

Add Release of Information

Release of Information - (302951) Geller, Monica

Household Members

To include Household members for this Release of Information, click the box beside each name. Only members from the SAME Household may be selected.

☐ (87376) Single

☒ (302951) Geller, Monica

Release of Information Data

Provider* Kentucky Housing Corporation - Dummy Project Eligibility (2234) Search My Provider Clear

Release Granted -Select-

Start Date* 05/18/2023

End Date*

Documentation -Select-

Witness

Save Release of Information Cancel

Mode: Shadowmargaretsm
Enter Data As Kentuc
Back Date 05/18/2023

Type here for Global Search

Date: 05/18/2023 8:00:00 AM

-Switch to Another Household Member-

Case Managers Case Plans Assessments

Start Date End Date

No matches.

NOTE: It is important to always have a correct start and end date for the client's/household's participation in the project. This tab is also used to update information using interim assessments.

Project Entry	
	Click the "Entry / Exit" tab.
	Click "Add Entry / Exit" to add Head of Household to the project.
	NOTE: You always want to start/navigate from the Head of Household's profile when entering data and making updates/changes.
	Click "Include Additional Household Members".
	NOTE: All households associated with that client will appear. Make sure to check the boxes of the correct household members to include them in the Project entry. If you are including all members, simply check the box next to the household I.D. If the client is single, skip this step.
	Select the entry type "HUD" – MUST ALWAYS BE HUD, unless you are entering data for PATH, RHY, or VA. In those instances, you will choose the appropriate entry type. All others will be "HUD".
	NOTE: Make sure the provider is correct, the type of entry is always HUD (unless a PATH, RHY, or VA project), and the time and date are reflective of the date the client/household entered the Project. If you are correctly following the workflow, all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click "cancel" and check the EDA and Back Date mode.
	Click "Save and Continue".
	Complete Entry Assessment data entry for each member of the household. Make sure that you are completing the "HUD Verifications" for each question (<i>i.e. income, disability, non-cash benefits, etc.</i>). The HUD Verifications will show as a red exclamation mark (!) until it has been cleared correctly. When done correctly, the HUD Verification will turn to a green check mark. To clear HUD Verification, click "HUD Verification" and select/toggle to either "Yes" or "No" for each source (<i>ex: Medicaid insurance, Mental Health disability, etc.</i>). Click "Save & Exit". After scrolling down & completing all Entry Assessment questions for each member, click "Save" at the bottom of the screen. Click on the next member from left-hand menu (<i>current member will be highlighted blue</i>) and repeat steps above, then click "Save".
	NOTE: After each member is complete, their check mark will appear green in left-hand menu.
	Click "Save and Exit" when complete.

Community Services

Kentucky Homeless Management Information System

Kentucky Housing Corporation - BOS

023

Point > Client Profile

Favorites

Client - (302951) Geller, Monica

(302951) Geller, Monica

Release of Information: None

Client Information

Summary

Client Profile

Entry / Exit

Program

- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Add Entry / Exit

Project Start Data - (302951) Geller, Monica

Household Members

To include Household members for this Entry / Exit, click the box beside each name. Only members from the SAME Household may be selected.

☐ (87376) Single☒ (302951) Geller, Monica

Project Start Data - (302951) Geller, Monica

Provider* Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Type* -Select-

Project Start Date* 05/18/2023 8:00 AM

Save & Continue

Cancel

Project Start Date	Exit Date	Interims
06/17/2021	10/01/2021	
04/09/2021		
12/09/2020		
10/07/2020		
10/01/2020		

Showing 1-5 of 5

Mode: Shadow Margaret

Enter Data As K

Back Date 05/18

Type here for Global Search

Date: 05/18/2023 8:00:00 AM

-Switch to Another Household Member-

Case Managers

Case Plans

Assessments

Entry / Exits

Kentucky Housing Corporation - Dummy Project Eligible
 Kentucky Housing Corporation - Dummy Project Eligible
 Kentucky Housing Corporation - Dummy Project Eligible
 Kentucky Housing Corporation - Dummy Project Eligible
 Add Entry / Exit

☒ BOS-2. Emergency Shelter Entry(2020-2021)
☒ BOS-2. Emergency Shelter Exit(2020)
☒ BOS-2. Emergency Shelter Update(2020-2021)
☒ BOS-CE Exit(2020-2021)
☒ BOS-HUD COVID-19 Vaccine Screening and Status Assessment
☒ SDFSDFASDF TEST

Household Members
☒ (302951) Geller, Monica
 Age: 52
 Veteran: No (HUD)

Entry Date: 06/17/2021 02:05:19 PM

BOS-2. Emergency Shelter Entry(2020-2021)

SHELTER ENTRY ASSESSMENT
 Complete the following demographic questions for ALL HOUSEHOLD MEMBERS at Project Start:

Date of Birth: 04 / 22 / 1969
 Date of Birth Type: Full DOB Reported (HUD)
 Primary Race: White (HUD)
 Secondary Race: Black, African American, or African (HUD)
 Ethnicity: Non-Hispanic/Non-Latin(a)(o)(x) (HUD)
 Gender: Female
 Relationship to Head of Household: Self (head of household)
 Client Location - CoC Code: KY-500 Balance of State

Complete the following questions for ALL HOUSEHOLD MEMBERS:

Covered by Health Insurance? No (HUD)

Health Insurance

Start Date *	Health Insurance Type	Covered?	(HOPWA) If Private Pay Insurance, Specify	(HOPWA) If No, Reason not covered	End Date
01/14/2020	MEDICAID	No			
04/17/2019	Other	No			
04/17/2019	Indian Health Services Program	No			
04/17/2019	State Health Insurance for Adults	No			
04/17/2019	Private Pay Health Insurance	No			

Showing 1-5 of 11

Does the client have a disabling condition? Yes (HUD)

Disabilities (Please List Drug and Alcohol Disabilities Separately. DO NOT USE THE "BOTH DRUG AND ALCOHOL ABUSE" choice.)

Disability Type	Disability determination	Start Date *
HIV/AIDS (HUD)	Yes (HUD)	10/01/2019
Developmental (HUD)	Yes (HUD)	10/01/2019

HUD Verification

Here you will see a list of all clients that are attached to the project in the household. You must click each name, scroll down and complete all entry assessment questions, then hit "Save" at the bottom. Scroll back up and click the next client & repeat.

Here is the "Magnifying Glass" icon that will show you the client's history of that source (ex: insurance).

Click the "HUD Verification" button to clear the verifications & record your sources

<i>Case Managers</i>	
	Click on “Case Managers” tab.
	Click “Add Case Manager”.
	Check the boxes of the client/household that will have this case worker. Households can have more than one case worker. If it is the entire household, simply check the box next to the household I.D.
	Select the type of case worker. It may be another KYHMIS User, it may be yourself, and it may be other staff member. Enter the start date of the case manager working with the client.
	<i>NOTE: If this is yourself and information does not appear or it is another KYHMIS user and their contact information does not appear, please contact your System Administrator by submitting a ticket through the KHC Partner Agency Portal.</i>
	Click “Add Case Manager”.

Client Profile

Client - (302951) Geller, Monica

(302951) Geller, Monica
Release of Information: **Expired**

Client Information

Summary Client

Case Managers

Name

Add Case Manager

To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected.

☐ **(86279) Couple**

☒ (302951) Geller, Monica (Left Household: 04/18/2019)

☐ (303103) Green, Rachel (Left Household: 04/18/2019)

☐ **(87376) Single**

☒ (302951) Geller, Monica

☐ (308550) Bing, Chandler (Left Household: 01/15/2020)

☐ (308663) Bing, Erica (Left Household: 09/25/2020)

☐ (308876) Bing, Jack (Left Household: 09/25/2020)

Type * ☒ Community Services User ☐ Me ☐ Other

Select User * Kentucky Housing Corporation - BOS (39) Search My Provider Clear

-Select-

Name *

Title

Phone Number

Email Address

Provider * Kentucky Housing Corporation - BOS (39) Search My Provider Clear

Start Date * 05 / 22 / 2023

End Date

Add Case Manager Cancel

<i>Case Plans</i>	
	Click on “Case Plans” tab.
	Click on “Add Goal”.
	Check the boxes of the client/household members that will share this goal. If it is the entire household, simply check the box next to the household I.D.
	<i>NOTE: It is reasonable to consider that different members of the household will have different goals. Most likely children will not have their own individual goals, but the head of household will take on the household’s goals. There may be specific goals for each adult in the household.</i>
	Complete goal information.
	Click “Add Goal” when complete.
	<i>NOTE: The screen will prompt you to add action steps that are planned, and service items attached to this goal.</i>
	Click “Add Action Step” and complete information.
	Click “Save Action Step”.
	Click “Add Service” – DO NOT use “Add Multiple Services” for a goal. See next section for instructions.
	<i>NOTE: The system will prompt “This will close the Goal popup and take you to the Service Transactions page.” Click “OK”. We do want services or referrals for each goal.</i>

Goals

Classification

Employment

Employment

Add Goal

Case Plans File Attachments

Date Added

Fill in all goal information (information in BOLD/starred is required)

(308866.3) Bing, Erica (Left Household: 09/25/2020)

(308876) Bing, Jack (Left Household: 09/25/2020)

Provider* Kentucky Housing Corporation - BOS (39) Search My Provider Clear

Case Manager -Select-

Date Goal was Set* 05 / 22 / 2023

Classification* -Select-

Type* -Select-

Goal Description

Target Date / /

Overall Status* -Select-

If Closed, Outcome -Select- / /

If Partially Complete, Percent Complete -Select-

Projected Follow Up Date / /

Follow Up User Kentucky Housing Corporation - BOS (39) Search My Provider Clear

Follow Up Made -Select-

Completed Follow Up Date / /

Outcome at Follow Up -Select-

Add Goal Cancel

Exit

Case Plans

Overall Status *

If Closed, Outcome

If Partially Complete, Percent Complete

Projected Follow Up Date

Follow Up User

Follow Up Made

Completed Follow Up Date

Outcome at Follow Up

Case Notes

Provider **Case Manager**

Add Case Note

Action Steps Planned

Action Step

Add Action Step

Service Items for this Goal

Date Set	Created By	Need Type	Need Status	Outcome of Need
----------	------------	-----------	-------------	-----------------

household members

No Household Members were originally associated.

Provider * Shelter of Hope-ESG-CV-RRH-BOS (3004) Search My Provider Clear

Date Action Step was set 05 / 22 / 2023

Action Step *

Target Date

Overall Status * -Select-

If Closed, Outcome

Projected Follow Up Date

Follow Up User Kentucky Housing Corporation - BOS (39) Search My Provider Clear

Follow Up Made -Select-

Completed Follow Up Date

Outcome at Follow Up -Select-

Save Action Step Cancel

Complete all information and click "Save Action Step"

NOTE: Services are often added throughout the Project stay. If the Project would like to add services that are not associated with a goal, simply search client, open record, click on “Service Transactions” tab and follow the steps below.

<i>Service Transactions</i>	
	Click on the “Service Transactions” tab. (Or you will be brought to this tab automatically if coming from entering goals on the Case Plan tab.)
	Click “Add Service” button.
	Check the boxes of the client/household that will be included as a benefit from this service. If this is based on a goal it should include the same members that the goal was for. Any time there is rent, mortgage, or utility financial assistance paid, it does apply to the entire family. If it is the entire household, simply check the box next to the household I.D.
	NOTE: Make sure to check the household members at the top of the page to see if everyone is added or if someone is added to this service that should not be.
	Check the end date for the service. All services MUST have end dates, and they must be after the start date.
	Click “Service Type” from the drop-down menu. “Service Type” is the general category that the service you are providing falls under. The “Service Type” list will be pre-populated for you, based on funding & project type.
	NOTE: DO NOT use the “Look Up” function. Use the pre-populated list.
	Select “Provider Specific Service”. This is the specific service or activity that you are providing for the client(s). The “Provider Specific Service” list will be pre-populated for you, based on funding & project type.
	Click “Save and Continue”.
	Complete the type of service, assistance type and assistance amount, if applicable.
	Enter the total cost for service/units and the unit type, if applicable.
	NOTE: Support Documentation and Follow-Up Information is for agency use and not necessarily be related to services. Projects can skip if they choose.
	Complete the “Need Information” specifically in reference to this service. If this was a goal, the need will automatically fill in. If you have fulfilled that need, you will need to close the need.
	Click “Save and Exit”.

Profile Type here for Global Search








Client - (302951) Geller, Monica

(302951) Geller, Monica
Release of Information: **Expired**

-Switch to Another Household Member-

Client Information **Service Transactions**

Service Transaction Dashboard

 Add Need	 Add Service	 Add Multiple Services	 Add Referrals	 View Previous Service Transactions
 View Shelter Stays	 View Entire Service History			

Scans

Reports

Admin

Logout

Collapse <<

To include Household members for this Service, click the box beside each name. Only members from the SAME H selected.

☐ (77344) Single

☒ (263826) Kitty_Hello (Left Household: 05/01/2018) (Primary Client)

☐ (115045) Couple w. Dependent Children

☐ (284320) Frehley, Paul Daniel

☒ (263826) Kitty_Hello (Primary Client)

☐ (100) Squarepants, Spongebob

Service Provider *

Kentucky Housing Corporation-CoC Rural-Housing Connector-SSO-BOS (3487) ▾

Creating User

Kristin Murley

Start Date *

09 / 01 / 2024

8

00

00

AM

End Date

Service Type *

-Select-

Look Up

Provider Specific Service

-Select-

Save & Continu

Reports

Admin

Logout

Collapse <<

Include Additional Household Members

Service Provider *

Kentucky Housing Corporation-CoC Rural-Housing Connector-SSO-BOS (3487)

Creating User

Kristin Murley

Start Date *

09 / 01 / 2024

8 : 00 : 00 AM

End Date

09 / 01 / 2024

12 : 00 : 00 PM

Service Type *

Case/Care Management (PH-1000)

Provider Specific Service

Outreach services

Service Notes

Met with the client for the first time at the park. Discussed her housing history and current needs and barriers.

Moving On Assistance

-Select-

Service Costs

Number of Units

1

Unit Type

-Select-

Cost per Unit

Total Cost of Units

\$

Funding Sources

Source

Add Funding Source

Calculate

Total: \$0.00

Support Documentation

Date Added

Name

Description

Type

Add Support Documentation

No matches.

Follow Up Information

Projected Follow Up Date

Follow Up User

Kentucky Housing Corporation - BOS (39)

-Select-

Search

My Provider

Clear

Follow Up Made

-Select-

Completed Follow Up Date

Need Information

Need Status *

Identified

Outcome of Need

-Select-

If Need Is Not Met, Reason

-Select-

Save

Save & Exit

Exit

NOTE: *Interims are used to update income, non-cash benefits, health insurance, and disabilities while the client is active in the project. Interims can only be conducted when a client is active in a Project.*

NOTE: *Interims are also used to update housing move-in date (only entered for all Rapid Re-Housing (RRH), Permanent Housing (PH) & Permanent Supportive Housing (PSH) project clients if paying financial assistance.*

NOTE: *Annual Assessments are due yearly within 30 days before/after project start. Please check with your Grants Management team or System Administrator to see if Annual Assessments are required for your project(s).*

DO NOT update information on project start/entry. Entry Assessments only reflect the client status as of entry (project start). If data needs to be updated after that point in time, it should be done via Interim instead.

Interims: (Updating Active Client Data) (Annual Re-certifications)	
	Search for the Client or use Client I.D. to open the record of the Head of Household (HoH).
	NOTE: <i>You always want to start/navigate from the Head of Household's profile when entering data and making updates/changes.</i>
	Click on the "Entry / Exit" tab.
	NOTE: <i>You will see the entry into your Project and may see entries into other Projects. Find the "Interims" column on the subheadings.</i>
	Click on the notepad icon under the subheading "Interims" for the correct project entry.
	Click "Add Interim Review".
	Check the boxes of the client/household that will be included in this Interim. If it is the entire household, simply check the box next to the household I.D. <ul style="list-style-type: none"> • For Annual Assessments- the entire household will need to be checked. • For Updates- only select the members who have had a change (not children if nothing has changed, etc.)
	Select the "Interim Review Type". This can be an Update or an Annual Assessment.
	NOTE: <i>Make sure the provider is correct, the type of entry is always HUD (unless a PATH, RHY, or VA-funded project), and the time and date are reflective of the date the client/household entered the Project. If you are in Back Date Mode & correctly following the workflow all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click "cancel" and check the EDA and Back Date mode.</i>
	Click "Save and Continue".
	(Continued on next page...)

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Complete/update Interim Assessment data entry for each member of the household that is included in this review.

NOTE: See additional instructions below for how to update HUD Verifications when you need to make a change.

After each member click "Save".

Click on the next member to complete from left-hand menu (*current member will be highlighted blue*) and then click "Save".

NOTE: After each member is complete, their check mark will appear green.

Click "Save and Exit" when complete.

NOTE: An interim count of (1) will appear in the interim column of the project entry line in which you just added the interim. This number (1) will change with the number of interim assessments that are completed while the client/household is in the Project.

> Client Profile Type here for Global Search

Client - (302951) Geller, Monica

(302951) Geller, Monica
Release of Information

Interim Reviews

Interim Reviews Associated with this Entry / Exit

Review Date	Review Type	Client Count
No matches.		

Add Interim Review

Exit

Client Information

Summary

Entry / Exit

Program	Exit Date	Interims	Follow Ups	Client Count
Kentucky Housing Corporation - Dummy Project Eligibility (2234)	10/07/2020	1		
Kentucky Housing Corporation - Dummy Project Eligibility (2234)	10/01/2020			

Add Entry / Exit

Showing 1-5 of 5

Exit

Management Information System

Corporation - BOS Add Interim Review - (302951) Geller, Monica

Mode: Shad
Back
Connect

Global Search

Household Member-

Case Plans

Entry / Exits

Exit Date

10/01/2021

Showing 1-5 of 5

Interim Review Data

Entry / Exit Provider	Kentucky Housing Corporation - Dummy Project Eligibility (2234)
Entry / Exit Type	HUD
Interim Review Type *	-Select-
Review Date *	05 / 22 / 2023 4 : 35 : 49 PM

Save & Continue Cancel

BOS-HUD COVID-19 Vaccine Screening

BOS-2. Emergency Shelter Update(2020-2021)

Entry Date: 06/17/2021 02:05:19 PM

Household Members

(302951) Geller, Monica
Age: 52
Veteran: No (HUD)

SHelter Entry Assessment

Complete the following demographic questions for ALL HOUSEHOLD MEMBERS at Project Start:

Date of Birth	04 / 22 / 1969
Date of Birth Type	Full DOB Reported (HUD)
Primary Race	White (HUD)
Secondary Race	Black, African American, or African (HUD)
Ethnicity	Non-Hispanic/Non-Latin(a)(o)(x) (HUD)

Female
Male
A gender other than singularly female or male (e.g., non-binary, genderfluid, agender, culturally specific gender)
Transgender
Questioning
Client doesn't know
Client refused
Data not collected

Clear All

Relationship to Head of Household * Self (head of household)

Client Location - CoC Code * KY-500 Balance of State

Complete the following questions for ALL HOUSEHOLD MEMBERS:

Covered by Health Insurance? No (HUD)

Health Insurance

HUD Verification

Scroll down and complete any updated information for the client's associated with the Interim. IN ORDER TO UPDATE HUD VERIFICATIONS, PLEASE CONTINUE TO NEXT SECTION OF INSTRUCTIONS!

NOTE: These steps are followed when changes/updates to the client(s) HUD Verifications (Income, Disability, Insurance & Non-Cash Benefits). If you are updating other information, you do not need to follow these steps. Just follow the basic Interim steps above.

NOTE: When a client leaves housing- Don't Remove the Move-In Date! The original move-in date was still a lot of work! HUD says: Exit the client and start a new Entry if the housing search resumes. There should be separate entries recorded for separate housing efforts.

Interims Continued: Updating changes to HUD Verifications (Income, Disability, Insurance, & Non-Cash Benefits)

Follow steps above to add Interim review & select Interim Review Type. Click "Save & Continue".

Scroll down to the HUD Verification section you are needing to update/change.

Update the drop-down box above the HUD Verification (i.e., *Covered by Health Insurance? Does the client have disability? Does the client have any income? Etc.*)

NOTE: Whenever a client has a change in the type of insurance, disabilities, income or non-cash benefits, the previous situation prior to that change should be ended with an end date that corresponds to the day before the new situation takes place. This is true even if they were not receiving income, insurance, etc., and then they start receiving it). Then, their new situation should be added separately afterwards.

To update HUD Verification, click "HUD Verification" and select the pencil next to the source that needs to be updated (ex. *Medicaid insurance, Mental Health disability, Earned income, etc.*).

End the prior situation (ex: *Earned income*) by entering an End Date (*must be the day before the new situation starts*) and then updating the "Do you receive ANY income, insurance, etc.?" and clicking "Save".

- If "yes" they are still receiving (ex: *income*): Toggle over to the "Yes" column & a new record set will pop up for you to record the new source/amount. Complete the information including start date (*should be the day after the old situation ended*). Click "Save", and then "Save & Exit".
- If "no" they are not still receiving (ex: *income*): All dots should be toggled to the "No" column. Click "Save & Exit".

After scrolling down & updating anything that changed for each member, click "Save" at the bottom of the screen.

NOTE: Make sure the time and date are reflective of the date the client/household had an update/change. If you are correctly following the workflow all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click "cancel" and check the EDA and Back Date mode.

(Continued on next page...)

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Click on the next member from left-hand menu (*current member will be highlighted blue*) and repeat steps above, then click "Save".

NOTE: After each member is complete, their check mark will appear green. This information must reflect the client's status when they exited the Project.

Click "Save and Exit" when complete.

Complete the following questions for ALL HOUSEHOLD MEMBERS AGE 18 AND OVER:

Income from Any Source?

Yes (HUD)

G

Updated any drop down boxes first, then click the "HUD Verification".



Monthly Income

HUD Verification

	Start Date *	End Date	Source of Income	Monthly Amount
	04/30/2019	04/08/2021	Earned Income (HUD)	US\$200.00
	04/17/2019		Worker's Compensation (HUD)	
	04/17/2019		VA Service Connected Disability Compensation (HUD)	
	04/17/2019		Unemployment Insurance (HUD)	
	04/17/2019		VA Non-Service Connected Disability Pension (HUD)	
<div> Add View Gross Income Showing 1-5 of 31 First Previous Next Last </div>				

Non-cash benefit from any source?

No (HUD)

G



Non-Cash Benefits (No Dollar Amount Required)

HUD Verification

	Source of Non-Cash Benefit	Start Date *	End Date	Receiving Benefit?
	Special Supplemental Nutrition Program for WIC (HUD)	01/14/2020		No
		04/30/2019		No
	Supplemental Nutrition Assistance	04/17/2019		No

HUD Verification: Monthly Income for 06/17/2021

Per Source of Income, the current records for Monthly Income as of 06/17/2021 are displayed below. Any previous records for Monthly Income not overlapping as of this date are not displayed. In the event that multiple records exist per Source of Income as of 06/17/2021, records containing "Yes" values will be displayed and take precedence for reporting purposes.

Source of Income	Do you receive ANY income?			
	Yes	No	Data Not Collected	Incomplete
Alimony or Other Spousal Support (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Support (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Earned Income (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
General Assistance (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pension or retirement income from another job (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private Disability Insurance (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retirement Income From Social Security (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSDI (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSI (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
TANF (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unemployment Insurance (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Non-Service Connected Disability Pension (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Service Connected Disability Compensation (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worker's Compensation (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Click the "pencil" next to the source that needs to be updated.

In the last 2 years, have you lived anywhere ☒ Yes (HUD)

Edit Recordset - (302951) Geller, Monica

Monthly Income

If Other, Please Specify

Start Date* 01 / 29 / 2019

End Date

Source of Income Earned Income (HUD)

Monthly Amount G

Do you receive ANY income? No

Print Recordset Save Cancel

End the existing situation (even if it's zero/no income) for the day BEFORE the new situation starts. Then click "Save".

HUD Verification: Monthly Income for 06/17/2021

Per Source of Income, the current records for Monthly Income as of 06/17/2021 are displayed below. Any previous records for Monthly Income not overlapping as of this date are not displayed. In the event that multiple records exist per Source of Income as of 06/17/2021, records containing "Yes" values will be displayed and take precedence for reporting purposes.

Select the Do you receive ANY income? value for all incomplete Source of Income records

☐ No
☐ Data Not Collected
☒ Incomplete

Now you can update your income source and toggle the button to "Yes" or "No".

	Do you receive ANY income?			
	Yes	No	Data Not Collected	Incomplete
Earned Income (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
General Assistance (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pension or retirement income from another job (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private Disability Insurance (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retirement Income From Social Security (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSDI (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSI (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TANF (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unemployment Insurance (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Non-Service Connected Disability Pension (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Service Connected Disability Compensation (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worker's Compensation (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Save Save & Exit Exit

HUD Verification: Monthly Income for 06/17/2021

Add Recordset

Monthly Income

If Other, Please Specify

Start Date * 06 / 17 / 2021

End Date

Source of Income Earned Income (HUD)

Monthly Amount

Do you receive ANY income? Yes

Now you can record the new source of income, starting the day after the previous situation ended.

Save Cancel


Save Save & Exit Exit

NOTE: You can see a history of the client's insurance, disabilities, income, and non-cash benefits to date by clicking the "magnifying glass" button by the HUD Verification (near window/snapshot of sources).

you currently fleeing? ☐ Yes (HUD) ☒ No (HUD) [G](#)

Complete the following questions for ALL HOUSEHOLD MEMBERS AGE 18 AND OVER:


Income from Any Source? ☐ Yes (HUD) ☒ No (HUD) [G](#)

 **Monthly Income** HUD Verification ☒

Start Date *	Source of Income	Monthly Amount
06/17/2021	Earned Income (HUD)	
04/17/2019	Worker's Compensation (HUD)	
04/17/2019	VA Service Connected Disability Compensation (HUD)	
04/17/2019	Unemployment Insurance (HUD)	
04/17/2019	VA Non-Service Connected Disability Pension (HUD)	

Add View Gross Income Showing 1-5 of 29 First Previous Next Last

Non-cash benefit from any source? ☐ Yes (HUD) ☒ No (HUD) [G](#)

 **Non-Cash Benefits (No Dollar Amount Required)** HUD Verification ☒

Source of Non-Cash Benefit	Start Date *	End Date	Receiving Benefit?
Special Supplemental Nutrition Program

Show All Monthly Income Records

Provider	Date Effective	Start Date	End Date	Source of Income	Monthly Amount
Kentucky Housing Corporation - BOS (20)	06/17/2021 2:05:19 PM	06/17/2021		Earned Income (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Worker's Compensation (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		VA Service Connected Disability Compensation (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Unemployment Insurance (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		VA Non-Service Connected Disability Pension (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		SSDI (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		TANF (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		SST (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Private Disability Insurance (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Retirement Income From Social Security (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Other (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Pension or retirement income from another job	

Receiving Benefit?

No

No

No

No

No

First Previous

<i>Project Exit</i>	
	Search the client or use the client I.D. to locate the head of household (HoH) record.
	Click on “Entry / Exit” tab.
	Find the correct entry for the Project and then locate the pencil in the column with the sub heading of “Exit Date”.
	Click the pencil.
	Check the boxes of the client/household that will be included in this exit. Households can be exited together or certain members can leave before others. If this exit is for the entire household, simply check the box next to the household I.D.
	<i>NOTE: Make sure the time and date are reflective of the date the client/household exited the Project. If you are correctly following the workflow all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click “cancel” and check the EDA and Back Date mode.</i>
	Complete the information regarding the reason and destination of the client/household.
	<i>NOTE: All persons exited together will have the same reason and destination. If they do not, do not exit them together on this screen, go into each client’s record and exit them individually.</i>
	Click “Save and Continue”.
	Complete exit assessment data entry for each member of the household. You will notice that only those household members exiting will appear on the left side of the screen for a choice in entering information. After each member click “Save”. Click on the next member to complete and then click “save”.
	<i>NOTE: After each member is complete, their check mark will appear green. This information must reflect the client’s status when they exited the Project.</i>
	Click “Save and Exit” when complete.
	If the client has also left the household, you will need to go to the “Households” tab and follow the instructions on page 7 of this document for removing a client from a household.

NOTE: When a client leaves housing- Don’t Remove the Move-In Date! The original move-in date was still a lot of work! HUD says: Exit the client and start a new Entry if the housing search resumes. There should be separate entries recorded for separate housing efforts.

NOTE: When the Head of Household leaves the Project/Household, there are special considerations. A new Head of Household must be set. You must update the “Relationship to Head of Household” question on the original Project Entry, and update the Household tab.

Homeless Management Information System
Housing Corporation - BOS

> Client Profile

Client - (302951) Geller, Monica

(302951) Geller, Monica
Release of Information: [X]

Client Information
Summary

Entry / Exit

Program
Kentucky Housing C
Kentucky Housing C
Kentucky Housing C
Kentucky Housing C
Kentucky Housing C

Add Entry / Exit

Edit Exit Data - (302951) Geller, Monica

Edit Exit Data - (302951) Geller, Monica

Exit Date * 05 / 22 / 2023 4 : 59 : 09 PM

Reason for Leaving -Select-

If "Other", Specify

Destination * -Select-

If "Other", Specify

Notes

Save & Continue Cancel

Kristin Murley
System Admin II

Mode: Shadow
Back Date
Connect To BusinessObjects

Type here for Global Search

Another Household Member- Submit

Case Plans Assessments

Exit Date	Interims	Follow Ups	Client Count
10/01/2021			

Exit