

<b><i>Enter Data As</i></b>	
	After logging into KYHMIS, go to the upper right-hand corner at the top and click on “Enter Data As”. This is how you choose which project to enter data into/as.
	Click on the green Plus (+) sign next to the applicable project for which you will be entering the client/household.
	You can also search for the provider by typing in the “Search” bar & then clicking “Search”, or by typing in their provider ID number in the “Provider ID#” bar & then clicking “Submit”

The screenshot displays the KYHMIS Home Page Dashboard. At the top, it shows the user's name 'Kristin Murley G' and role 'System Admin II'. The main navigation menu on the left includes: Home, ClientPoint, ResourcePoint, ShelterPoint, SkanPoint, Reports, Admin, and Logout. The dashboard content area is divided into three sections: 'System News (1)' with a table containing one entry dated 05/02/2023 about a webinar recording; 'Agency News (0)'; and 'Follow Up List (0)' with a table header including Client ID, Type, Date, and Time Remaining. A 'New System News' button is visible in the top right area of the dashboard.

**Enter Data As Provider Search**

**Provider Search**  
 Search for Providers by using keywords from the Provider Name or Description.

Search

**Provider Number**  
 Enter or scan a Provider ID number to search for that Provider.

Provider ID #

**Provider Search Results**

#	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	All
#	Provider	Level	Phone	Location	Last Updated																						
<input type="checkbox"/>	<input type="checkbox"/> BOS-Coordinated Entry Project (2992)	Level 4	Unknown	Frankfort, KY 40601	01/06/2022																						
<input type="checkbox"/>	<input type="checkbox"/> BOS-Diversion Project (2991)	Level 4	Unknown	Frankfort, KY 40601	02/08/2021																						
<input type="checkbox"/>	<input type="checkbox"/> EHV-Coordinated Entry-BOS (3141)	Level 4	Unknown	Frankfort, KY 40601	09/28/2022																						
<input type="checkbox"/>	<input type="checkbox"/> EHV-Emergency Housing Vouchers-BOS (3130)	Level 3	Unknown	Unknown	09/16/2021																						
<input type="checkbox"/>	<input type="checkbox"/> EHV-Kentucky Housing Corporation-BOS (3257)	Level 4	Unknown	Frankfort, KY 40601	04/05/2022																						
<input type="checkbox"/>	<input type="checkbox"/> EHV-Permanent Housing-BOS (3140)	Level 4	Unknown	Unknown	09/16/2021																						
<input type="checkbox"/>	<input type="checkbox"/> Kentucky Housing Corporation - Dummy Project Eligibility (2234)	Level 4	Unknown	Unknown	04/13/2021																						
<input type="checkbox"/>	<input type="checkbox"/> Kentucky Housing Corporation-VASH-PSH-BOS (3163)	Level 4	Unknown	Frankfort, KY 40601	11/02/2022																						
<input type="checkbox"/>	<input type="checkbox"/> ZZZ-Inactive 10/1/2014-KHC HOME TBRA Homeless Program (1890)	Level 4	Unknown	Frankfort, KY 40601	06/20/2016																						
<input type="checkbox"/>	<input type="checkbox"/> ZZZ-INACTIVE 10/31/2020-Bluegrass LPC Coordinated Entry-BOS (2334)	Level 3	Unknown	Unknown	12/07/2021																						
<input type="checkbox"/>	<input type="checkbox"/> ZZZ-INACTIVE 10/31/2020-Bluegrass LPC Coordinated Entry-OTH-BOS (2335)	Level 4	Unknown	Unknown	01/08/2021																						
<input type="checkbox"/>	<input type="checkbox"/> ZZZ-Inactive 9/30/2021-HIC - Kentucky Housing Corporation-VASH-BOS (2701)	Level 4	Unknown	Frankfort, KY 40601	11/18/2022																						

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*If you are adding a new family (i.e., household), add the head of household first.*

<b><i>Client Search</i></b>	
	On the left-hand side of the screen, click “ClientPoint” to begin searching for your client’s name. <b>You must search for an existing client prior to adding a new client.</b>
	If there is a match, click on the pencil to the left of the client’s name.
	If there is no match to the client’s name, add the Social Security Number and search again.
	If there is still no match, choose “Full SSN Reported (HUD)” from the drop-down list to the right of Social Security Number Data Quality.
	<b><i>NOTE: You MUST add the SSN during the client search, prior to adding a new client. If you do not complete this step, you will not be able to enter the SSN later.</i></b>
	Click “Add New Client with This information”
	The system will ask you again if you would like to add a New Client to the system, click “OK”.

WellSky Community Services

**Kentucky Homeless Management Information System** Mode:

Kentucky Housing Corporation - BOS   
 May 18, 2023

**ClientPoint > Client Search** Type here for Global Search

▶ Last Viewed   Favorites

Home

**ClientPoint**

ResourcePoint

ShelterPoint

SkanPoint

▶ Reports

▶ Admin

Logout

### Client Search

*Please Search the System before adding a New Client.*

Name: First  Middle  Last  Suffix

Name Data Quality:  ▼

Alias:

Social Security Number:  -  -

Social Security Number Data Quality:

U.S. Military Veteran?:

Exact Match:

**Client Number**

Enter or scan a Client ID number to go directly to that Client's profile.

Client ID #:

**Client Results**

ID	Name ▲	Social Security Number	Date of Birth	Alias
302951	Geller, Monica	438-93-0921	1969	

Showing 1-1 of 1

Click this button if there is no match after searching by both name & social security number.

Click the pencil next to the client's name if you find a match.

### Back Date Mode

The system will prompt you to select the date in which the (1) person entered the Project, (2) the information changed/updated information, or (3) the person exited the Project. Select the date and time in which the entry/exit/update occurred.

**NOTE: If you are doing data entry in live time, you will not have to set a back date. Just click on “Use Current System Date”.**

Go to the upper right-hand corner at the top of the screen and click “Back Date” – You will notice your headers will turn yellow after you have successfully selected the date. This lets you know that you are in Back Date Mode.

**NOTE: Only when you are in Enter Data As (EDA) mode and are in the correct date and time are you ready to enter client data.**

**NOTE: Tabs in KYHMIS are laid out in a certain order to help users remember the correct workflow. The goal is to move from left to right along the tabs.**

The screenshot displays the 'Client Search' page in the KYHMIS system. A 'Back Date Mode' dialog box is open, allowing the user to select a specific date and time for data entry. The dialog box contains the following text and controls:

**Back Date Mode**  
 Back Date Mode allows you to enter historic information for a client.  
 05 / 18 / 2023 8 : 00 : 00 AM  
 Set Back Date Cancel

The background interface includes a navigation menu on the left with options like Home, ClientPoint, and Reports. The main content area has a search form with fields for Name (First, Middle, Last, Suffix), Name Data Quality, Alias, Social Security Number, Social Security Number Data Quality, U.S. Military Veteran?, and Exact Match. Below the search form is a 'Client Number' section with a 'Client ID #' field and a 'Submit' button. At the bottom, a 'Client Results' table shows one entry for Monica Geller.

ID	Name	Social Security Number	Date of Birth	Alias	Gender	Banned	Household Count
302951	Geller, Monica	438-93-0921	1969				1

<b>Client Profile</b>	
	Click on the "Client Profile" tab.
	Click on the pencil next to the subheading "Client Record".
	Complete the Veteran Information & any other missing Client Record information for the client.
	Click "Save".
	Click on the pencil next to the subheading "Client Demographics".
	Complete all information.
	Click "Save".

**NOTE: Scroll down the screen to locate the subheading "Client Notes", "File Attachments", and "Incidents". If at any time you need to add a statement of homelessness, client case notes, or incidents that occur at our agency such as a ban rule, please add here.**

The screenshot displays the 'Client Profile' page for Monica Geller (ID: 302951). The 'Client Record' modal is open, showing the following information:

- Name:** First: Monica, Middle: , Last: Geller, Suffix:
- Name Data Quality:** Full Name Reported
- Social Security:** \*\*\*-\*\*-0921
- SSN Data Quality:** Full SSN Reported (HUD)
- U.S. Military Veteran?:** No (HUD)

The background page shows the 'Client Information' section with sub-headings for 'Client Profile', 'Client Record', and 'Client Demographics'. The 'Client Demographics' section includes fields for Date of Birth (04/22/1969), Gender (Female), Primary Race (White), and Ethnicity (Non-Hispanic/Non-Latin).

### ***Households (skip if client is single)***

***This tab allows you to see current household members, those that have been added, other household associations, previous associations, and household profile information.***

***NOTE: If an old household appears, but is not your client’s current household situation, please DO NOT add a new household. We will manage an existing household as we move through the data entry process.***

***NOTE: You MUST search for all clients in the household before you add a new client. Once you have searched all other household members and your household is built- then you are able to move on.***

***NOTE: Once a household is created, that household can NEVER be delete or removed from KYHMIS. Please be very careful when creating new households and double checking when searching for each household member. New households should only be created when no existing households can be located.***

***To search for an existing household:*** Click “Search Existing Households”.

***To create a new household:*** Click “Add New Household”. Select the “Household Type” from the drop-down menu. Search for household members as detailed on Page 1 of this Workflow Guide. Only add new household members after searching by both name & SSN. Select the date the client(s) joined the household and set the “Relationship to Head of Household” & “Head of Household” fields for each client.

***To edit/update an existing household:*** Click “Manage Household”.

- ***To remove a household member:*** Click the red Minus (-) sign next to the appropriate client’s name that is being removed. Enter date the client left the household/effective date in the prompt that pops up.
- ***To add a household member:*** Click the “Add/Delete Household Member” button. Click the drop-down arrow next to “Add Clients to the Household” to search for household member. Select the date the client joined the household and set the “Relationship to Head of Household” & “Head of Household” fields for each client.
- ***To re-join a previous member back to the household:*** Click the drop-down arrow next to “Previous Household Members” to see list of previously associated clients. To re-join the household member(s), click the “rewind” button next to the client’s name. Enter date the client rejoined the household/effective date in the prompt that pops up.

**Client Information**

Client - (302951) Geller, Monica

**Household Information - (87376) Single**

Household Type\* Single

Income US\$0.00

Client Count 1

**Household Members**

Click this button to add a member to the household

Name	Age	Head of Household	Relationship to Head of Household	Joined Household *	Previous Associations	Household Count
(302951) Geller, Monica	54	No	significant other	05/21/2019	1	1

Make sure the "Household Type" information is accurate.

To remove a client from the household, click the red "minus" sign next to their name. A box will pop up asking you to enter the date they left the household, and then you can update the current household's information so it's accurate.

Click "Manage Household" if a household appears but is not the current household or needs to be updated.

Click the down arrow here if you want to see previous members of their household.

**Individual Client Assessment**

**Household Members**

<input checked="" type="checkbox"/>	(302951) Geller, Monica	significant other; Age: 54
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**Client Record**

Name Geller, Monica

Name Data Quality Full Name Reported

Alias

Social Security \*\*\*\*-\*\*-0921

SSN Data Quality Full SSN Reported (HUD)

U.S. Military Veteran? No (HUD)

Age 54

**Household Profile Assessment**

No Household Profile Assessment is specified for this Provider

Save Save & Exit Exit



**NOTE: Release of Information is better known as an ROI. This release allows information to be shared from Project to Project within an agency or across agencies. You can upload a physical copy of the release of information for clients in KYHMIS, but agencies must have one on file. Also, the Head of Household or other adults in the household can sign releases for under 18-year-old dependents, however EVERY adult must have their own individual release. Each adult can decide on the type of release they would like, and information can be shared at different levels. Please contact your System Administrator via submitting a ticket through the Partner Agency Portal for further questions. Clients that do not wish to share information outside of the assisting agency must have their records “locked”. This is done by submitting a ticket through the KHC Partner Agency Portal as well.**

<b>ROI (Release of Information)</b>	
	Click on the “ROI” tab.
	Click on “Add Release of Information”.
	<b>NOTE: The system will show all the households this client is associated with, that is why we DO NOT create new households with clients already in exiting households.</b>
	Locate the correct household and checkmark the box(es) to indicate which household members are covered by this particular release.
	<b>NOTE: A release can cover the entire family if there is only one (1) adult and several children. Or it may cover one adult and all children, leaving the other adults in the household to have their own release. Make sure to select the appropriate choice.</b>
	Find the “Search” button located next to “Provider”. This button can be used to add an ROI to multiple Projects within an agency or group of agencies. For example, if a person is receiving services or being referred to other Projects within your agency, you can save time and assign the ROI for all the Projects at one time.
	Click “Search”.
	Click the green Plus (+) buttons for all providers you would like to include under the ROI.
	Click “Exit” once you have selected all providers. The providers included in the release are now shown under provider.
	“Release Granted” field MUST always be marked “Yes”. Then select ROI “Start Date” & “End Date”. ROI end date must be 1 year + 1 day from ROI start date. Finally, under “Documentation” drop-down, select either “Signed Statement- Release & Share All” or “Verbal Statement- Release & Share All”, then hit “Save Release of Information”.
	If client chooses to have their data locked down outside of the assisting agency, repeat all the step above, except for “Documentation” drop-down. Here you will select “Signed Statement- Do Not Release or Share” then hit “Save Release of Information”. Submit a ticket through the KHC Partner Agency Portal letting the System Admins know client has chosen ROI option #2 and their record needs to be locked.
	After clicking “Save Release of Information” the system will take you back to the main ROI screen and you will see all the Projects a ROI has been granted for.

The screenshot displays the KYHMIS Homeless Management Information System interface. A modal window titled "Release of Information - (302951) Geller, Monica" is open over the client profile page. The modal contains the following sections:

- Household Members:** Includes a note: "To include Household members for this Release of Information, click the box beside each name. Only members from the SAME Household may be selected." Below this, there is a checkbox for "(87376) Single" and a checked checkbox for "(302951) Geller, Monica".
- Release of Information Data:** Contains a "Provider\*" dropdown menu with the text "Kentucky Housing Corporation - Dummy Project Eligibility (2234)" and buttons for "Search", "My Provider", and "Clear".
- Release Granted:** A dropdown menu currently set to "-Select-".
- Start Date\*:** A date field showing "05 / 18 / 2023" with calendar icons.
- End Date\*:** An empty date field with calendar icons.
- Documentation:** A dropdown menu set to "-Select-".
- Witness:** An empty text input field.

At the bottom of the modal, there are "Save Release of Information" and "Cancel" buttons. In the background, the client profile page for "(302951) Geller, Monica" is visible, showing a "Release of Information" section with an "Add Release of Information" button. The page also includes a sidebar with "Favorites" and a top navigation bar with "Homeless Management Information System" and "Housing Corporation - BOS".

**NOTE: It is important to always have a correct start and end date for the client’s/household’s participation in the project. This is tab is also used to update information using interim assessments.**

<b><i>Project Entry</i></b>	
	Click the “Entry / Exit” tab.
	Click “Add Entry / Exit” to add Head of Household to the project.
	<b><i>NOTE: You always want to start/navigate from the Head of Household’s profile when entering data and making updates/changes.</i></b>
	Click “Include Additional Household Members”.
	<b><i>NOTE: All households associated with that client will appear. Make sure to check the boxes of the correct household members to include them in the Project entry. If you are including all members, simply check the box next to the household I.D. If the client is single, skip this step.</i></b>
	Select the entry type “HUD” – MUST ALWAYS BE HUD, unless you are entering data for PATH, RHY, or VA. In those instances, you will choose the appropriate entry type. All others will be “HUD”.
	<b><i>NOTE: Make sure the provider is correct, the type of entry is always HUD (unless a PATH, RHY, or VA project), and the time and date are reflective of the date the client/household entered the Project. If you are correctly following the workflow, all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click “cancel” and check the EDA and Back Date mode.</i></b>
	Click “Save and Continue”.
	Complete Entry Assessment data entry for each member of the household. Make sure that you are completing the “HUD Verifications” for each question ( <i>i.e. income, disability, non-cash benefits, etc.</i> ). The HUD Verifications will show as a red exclamation mark (!) until it has been cleared correctly. When done correctly, the HUD Verification will turn to a green check mark. To clear HUD Verification, click “HUD Verification” and select/toggle to either “Yes” or “No” for each source ( <i>ex: Medicaid insurance, Mental Health disability, etc.</i> ). Click “Save & Exit”. After scrolling down & completing all Entry Assessment questions for each member, click “Save” at the bottom of the screen. Click on the next member from left-hand menu ( <i>current member will be highlighted blue</i> ) and repeat steps above, then click “Save”.
	<b><i>NOTE: After each member is complete, their check mark will appear green in left-hand menu.</i></b>
	Click “Save and Exit” when complete.

Community Services

Kentucky Homeless Management Information System

Kentucky Housing Corporation - BOS

023

Point > Client Profile

- Favorites

Client - (302951) Geller, Monica

(302951) Geller, Monica

Release of Information: None

Client Information

Summary Client Profile

Entry / Exit

Program

- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)
- Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Add Entry / Exit

Project Start Data - (302951) Geller, Monica

Household Members

To include Household members for this Entry / Exit, click the box beside each name. Only members from the SAME Household may be selected.

(87376) Single

(302951) Geller, Monica

Project Start Data - (302951) Geller, Monica

Provider\* Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Type\* -Select-

Project Start Date\* 05/18/2023 8:00 AM

Save & Continue Cancel

Mode: Shadow Margaret  
Enter Data As Ke  
Back Date 05/18

Type here for Global Search

Date: 05/18/2023 8:00:00 AM

-Switch to Another Household Member-

Case Managers Case Plans Assessments

Entry / Exits

Project Start Date	Exit Date	Interims
06/17/2021	10/01/2021	
04/09/2021		
12/09/2020		
10/07/2020		
10/01/2020		

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- Kentucky Housing Corporation - Dummy Project Eligib
- Kentucky Housing Corporation - Dummy Project Eligib
- Kentucky Housing Corporation - Dummy Project Eligib
- Kentucky Housing Corporation - Dummy Project Eligib

Add Entry / Exit

**Household Members**

- (302951) Geller, Monica  
Age: 52  
Veteran: No (HUD)

Entry Date: 06/17/2021 02:05:19 PM

**BOS-2. Emergency Shelter Entry(2020-2021)**

**SHELTER ENTRY ASSESSMENT**

Complete the following demographic questions for ALL HOUSEHOLD MEMBERS at Project Start:

**Date of Birth** | 04 / 22 / 1969

**Date of Birth Type** | Full DOB Reported (HUD)

**Primary Race** | White (HUD)

**Secondary Race** | Black, African American, or African (HUD)

**Ethnicity** | (Non-Hispanic/Non-Latin(a)(o)(x) (HUD)

**Gender** | Female

**Relationship to Head of Household\*** | Self (head of household)

**Client Location - CoC Code\*** | KY-500 Balance of State

Complete the following questions for ALL HOUSEHOLD MEMBERS:

**Covered by Health Insurance?** | No (HUD)

**Health Insurance**

Start Date *	Health Insurance Type	Covered?	(HOPWA) If Private Pay Insurance, Specify	(HOPWA) If No, Reason not covered	End Date
01/14/2020	MEDICAID	No			
04/17/2019	Other	No			
04/17/2019	Indian Health Services Program	No			
04/17/2019	State Health Insurance for Adults	No			
04/17/2019	Private Pay Health Insurance	No			

Showing 1-5 of 11

**Does the client have a disabling condition?** | Yes (HUD)

**Disabilities (Please List Drug and Alcohol Disabilities Separately. DO NOT USE THE "BOTH DRUG AND ALCOHOL ABUSE" choice.)**

Disability Type	Disability determination	Start Date*
HIV/AIDS (HUD)	Yes (HUD)	10/01/2019
Developmental (HUD)	Yes (HUD)	10/01/2019

Exit

Here you will see a list of all clients that are attached to the project/in the household. You must click each name, scroll down and complete all entry assessment questions, then hit "Save" at the bottom. Scroll back up and click the next client & repeat.

Here is the "Magnifying Glass" icon that will show you the client's history of that source (ex insurance).

Click the "HUD Verification" button to clear the verifications & record your sources

**NOTE: Case Manager, Case Plans, & Service Transactions are an optional step for most projects currently. However, some programs (like PATH) are required to track PATH funded service transactions. Please check with your Grants Management team or System Administrator to see if required for your project(s).**

<b><i>Case Managers</i></b>	
	Click on "Case Managers" tab.
	Click "Add Case Manager".
	Check the boxes of the client/household that will have this case worker. Households can have more than one case worker. If it is the entire household, simply check the box next to the household I.D.
	Select the type of case worker. It may be another KYHMIS User, it may be yourself, and it may be other staff member. Enter the start date of the case manager working with the client.
	<b><i>NOTE: If this is yourself and information does not appear or it is another KYHMIS user and their contact information does not appear, please contact your System Administrator by submitting a ticket through the KHC Partner Agency Portal.</i></b>
	Click "Add Case Manager".

**Client - (302951) Geller, Monica**

(302951) Geller, Monica  
Release of Information: Expires

**Client Information**

Summary Client

**Case Managers**

Name

Add Case Manager

**To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected.**

(86279) Couple

- (302951) Geller, Monica (Left Household: 04/18/2019)
- (303103) Green, Rachel (Left Household: 04/18/2019)

(87376) Single

- (302951) Geller, Monica
- (308550) Bing, Chandler (Left Household: 01/15/2020)
- (308663) Bing, Erica (Left Household: 09/25/2020)
- (308876) Bing, Jack (Left Household: 09/25/2020)

**Type\***  Community Services User  Me  Other

**Select User\*** Kentucky Housing Corporation - BOS (39) Search My Provider Clear

-Select-

**Name\***

Title

Phone Number

Email Address

**Provider\*** Kentucky Housing Corporation - BOS (39) Search My Provider Clear

**Start Date\*** 05 / 22 / 2023

End Date

Add Case Manager Cancel

<b>Case Plans</b>	
	Click on “Case Plans” tab.
	Click on “Add Goal”.
	Check the boxes of the client/household members that will share this goal. If it is the entire household, simply check the box next to the household I.D.
	<b>NOTE: It is reasonable to consider that different members of the household will have different goals. Most likely children will not have their own individual goals, but the head of household will take on the household’s goals. There may be specific goals for each adult in the household.</b>
	Complete goal information.
	Click “Add Goal” when complete.
	<b>NOTE: The screen will prompt you to add action steps that are planned, and service items attached to this goal.</b>
	Click “Add Action Step” and complete information.
	Click “Save Action Step”.
	Click “Add Service” – DO NOT use “Add Multiple Services” for a goal. See next section for instructions.
	<b>NOTE: The system will prompt “This will close the Goal popup and take you to the Service Transactions page.” Click “OK”. We do want services or referrals for each goal.</b>



**Goals**

**Classification**

- Employment
- Employment

Add Goal

**Case Plans File Attachments**

Date Added ▾

(308663) Bing, Erica (Left Household: 09/25/2020)  
 (308876) Bing, Jack (Left Household: 09/25/2020)

**Provider\*** Kentucky Housing Corporation - BOS (39)    Search    My Provider    Clear

**Case Manager** -Select-

**Date Goal was Set\*** 05 / 22 / 2023

**Classification\*** -Select-

**Type\*** -Select-

**Goal Description**

**Target Date**

**Overall Status\*** -Select-

**If Closed, Outcome** -Select-

**If Partially Complete, Percent Complete** -Select-

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**Projected Follow Up Date**

**Follow Up User** Kentucky Housing Corporation - BOS (39)    Search    My Provider    Clear  
 -Select-

**Follow Up Made** -Select-

**Completed Follow Up Date**

**Outcome at Follow Up** -Select-

Add Goal    Cancel

**Fill in all goal information (information in BOLD/starred is required)**

household members

**No Household Members were originally associated.**

**Provider\*** Shelter of Hope-ESG-CV-RRH-BOS (3004)

**Date Action Step was set** 05 / 22 / 2023

**Action Step\***

**Target Date**  /  /

**Overall Status\*** -Select-

**If Closed, Outcome** -Select-  /  /

**Projected Follow Up Date**  /  /

**Follow Up User** Kentucky Housing Corporation - BOS (39)

**Follow Up Made** -Select-

**Completed Follow Up Date**  /  /

**Outcome at Follow Up** -Select-

**Save Action Step**

**Complete all information and click "Save Action Step"**

**Case Plans File**

**Case Notes**

**Action Steps Planned**

**Service Items for this Goal**

Date Set	Created By	Need Type	Need Status	Outcome of Need
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**NOTE: Services are often added throughout the Project stay. If the Project would like to add services that are not associated with a goal, simply search client, open record, click on "Service Transactions" tab and follow the steps below.**

<b><i>Service Transactions</i></b>	
	Click on the "Service Transactions" tab. <i>(Or you will be brought to this tab automatically if coming from entering goals on the Case Plan tab.)</i>
	Click "Add Service" button.
	Check the boxes of the client/household that will be included as a benefit from this service. If this is based on a goal it should include the same members that the goal was for. <b>Any time there is rent, mortgage, or utility financial assistance paid, it does apply to the entire family.</b> If it is the entire household, simply check the box next to the household I.D.
	Pick the correct service.
	<b><i>NOTE: Make sure to check the household members at the top of the page to see if everyone is added or if someone is added to this service that should not be.</i></b>
	Check the end date for the service. All services MUST have end dates and they must be after the start date.
	Click "Service Type" from the drop-down menu. You can also hit the "Look Up" button to search for different service types.
	Click "Save and Continue".
	Complete the type of service, assistance type and assistance amount, if applicable.
	Enter the total cost for service/units and the unit type, if applicable.
	<b><i>NOTE: Support Documentation and Follow-Up Information is for agency use and not necessarily be related to services. Projects can skip if they choose.</i></b>
	Complete the "Need Information" specifically in reference to this service. If this was a goal, the need will automatically fill in. If you have fulfilled that need, you will need to close the need.
	Click "Save and Exit".

PROMIE Type here for Global Search

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**Client - (302951) Geller, Monica** 🔒

(302951) Geller, Monica  
 Release of Information: **Expired** -Switch to Another Household Member-

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Client Information Service Transactions

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**Service Transaction Dashboard**

Add Need

Add Service

Add Multiple Services

Add Referrals

View Previous Service Transactions

View Shelter Stays

View Entire Service History

**Add Service**

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▼ **Household Members**

**ℹ To include Household members for this Service, click the box beside each name. Only members from the SAME Household may be selected.**

**(86279) Couple**

- (302951) Geller, Monica (Left Household: 04/18/2019) (Primary Client)
- (303103) Green, Rachel (Left Household: 04/18/2019)

**(87376) Single**

- (302951) Geller, Monica (Primary Client)
- (308550) Bing, Chandler (Left Household: 01/15/2020)
- (308663) Bing, Erica (Left Household: 09/25/2020)
- (308876) Bing, Jack (Left Household: 09/25/2020)

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**Service Provider\*** Kentucky Housing Corporation - BOS (39)

Creating User Kristin Murley

**Start Date\*** 05 / 22 / 2023 🔄 🔄 🔄 4 : 23 : 16 PM

**End Date** 05 / 22 / 2023 🔄 🔄 🔄 4 : 23 : 16 PM

**Service Type\*** -Select-

Provider Specific Service -Select-

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**Start Date\*** 05 / 22 / 2023 4 : 23 : 16 PM  
**End Date** 05 / 22 / 2023 4 : 23 : 16 PM  
**Service Type\*** Emergency Shelter (BH-1800)  
 Provider Specific Service -Select-  
**Service Notes**  
 HPRP Housing Relocation & Stabilization Service Provided (Retired) -Select-  
 HPRP Financial Assistance Type (Retired) -Select-  
**Service Costs**  
 Number of Units  
 Unit Type -Select-  
 Cost per Unit  
 Total Cost of Units \$  
**Apply Funds for Service**  
**Funding Sources**

**Funding Sources**  
 Source Amount  
 Add Funding Source Calculate Total: \$0.00  
**Support Documentation**  
 Date Added Name Description Type  
 Add Support Documentation No matches.  
**Follow Up Information**  
 Projected Follow Up Date  
 Follow Up User Kentucky Housing Corporation - BOS (39) Search My Provider Clear  
 Follow Up Made -Select-  
 Completed Follow Up Date  
**Need Information**  
 Need Status\* Identified  
 Outcome of Need -Select-  
 If Need is Not Met, Reason -Select-  
 Save Save & Exit Exit

**NOTE: Interims are used to update income, non-cash benefits, health insurance, and disabilities while the client is active in the project. Interims can only be conducted when a client is active in a Project.**

**NOTE: Interims are also used to update housing move-in date (only entered for all Rapid Re-Housing (RRH), Permanent Housing (PH) & Permanent Supportive Housing (PSH) project clients if paying financial assistance.**

**NOTE: Annual Assessments are due yearly within 30 days before/after project start. Please check with your Grants Management team or System Administrator to see if Annual Assessments are required for your project(s).**

**DO NOT update information on project start/entry. Entry Assessments only reflect the client status as of entry (project start). If data needs to be updated after that point in time, it should be done via Interim instead.**

<b>Interims: (Updating Active Client Data) (Annual Re-certifications)</b>	
	Search for the Client or use Client I.D. to open the record of the Head of Household (HoH). <b>NOTE: You always want to start/navigate from the Head of Household's profile when entering data and making updates/changes.</b>
	Click on the "Entry / Exit" tab. <b>NOTE: You will see the entry into your Project and may see entries into other Projects. Find the "Interims" column on the subheadings.</b>
	Click on the notepad icon under the subheading "Interims" for the correct project entry. Click "Add Interim Review".
	Check the boxes of the client/household that will be included in this Interim. If it is the entire household, simply check the box next to the household I.D. <ul style="list-style-type: none"> <li>• For Annual Assessments- the entire household will need to be checked.</li> <li>• For Updates- only select the members who have had a change (not children if nothing has changed, etc.)</li> </ul>
	Select the "Interim Review Type". This can be an Update or an Annual Assessment. <b>NOTE: Make sure the provider is correct, the type of entry is always HUD (unless a PATH, RHY, or VA-funded project), and the time and date are reflective of the date the client/household entered the Project. If you are in Back Date Mode &amp; correctly following the workflow all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click "cancel" and check the EDA and Back Date mode.</b>
	Click "Save and Continue".
	<b>(Continued on next page...)</b>

*(Continued from previous page...)*

Complete/update Interim Assessment data entry for each member of the household that is included in this review.

**NOTE: See additional instructions below for how to update HUD Verifications when you need to make a change.**

After each member click "Save".

Click on the next member to complete from left-hand menu (*current member will be highlighted blue*) and then click "Save".

**NOTE: After each member is complete, their check mark will appear green.**

Click "Save and Exit" when complete.

**NOTE: An interim count of (1) will appear in the interim column of the project entry line in which you just added the interim. This number (1) will change with the number of interim assessments that are completed while the client/household is in the Project.**

> Client Profile Type here for Global Search

Client - (302951) Geller, Monica

(302951) Geller, Monica

Release of Information:  Other Household Member-

Client Information

Summary

**Interim Reviews**

Interim Reviews Associated with this Entry / Exit

Review Date	Review Type	Client Count
No matches.		

Program	Exit Date	Interims	Follow Ups	Client Count
Kentucky Housing Corporation - Dummy Project Eligibility (2234)	10/07/2020	1		
Kentucky Housing Corporation - Dummy Project Eligibility (2234)	10/01/2020			

Add Entry / Exit Showing 1-5 of 5

Management Information System

Corporation - BOS Add Interim Review - (302951) Geller, Monica

Mode: Shad Back Conne

Profile Global Search

Client Profile

Client (302951)

Release of

Client Information Summary

Entry / Exits

Programs

Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Add Entry / Exit

Showing 1-5 of 5

Interim Review Data

Entry / Exit Provider Kentucky Housing Corporation - Dummy Project Eligibility (2234)

Entry / Exit Type HUD

Interim Review Type\* -Select-

Review Date\* 05 / 22 / 2023 4 : 35 : 49 PM

Save & Continue Cancel

BOS-HUD COVID-19 Vaccine Screening

BOS-2. Emergency Shelter Update(2020-2021) Entry Date: 06/17/2021 02:05:19 PM

Household Members

(302951) Geller, Monica  
Age: 52  
Veteran: No (HUD)

**SHELTER ENTRY ASSESSMENT**

Complete the following demographic questions for ALL HOUSEHOLD MEMBERS at Project Start:

Date of Birth 04 / 22 / 1969

Date of Birth Type Full DOB Reported (HUD)

Primary Race White (HUD)

Secondary Race Black, African American, or African (HUD)

Ethnicity Non-Hispanic/Non-Latin(a)(o)(x) (HUD)

Gender  
Female  
Male  
A gender other than singularly female or male (e.g., non-binary, genderfluid, agender, culturally specific gender)  
Transgender  
Questioning  
Client doesn't know  
Client refused  
Data not collected

Clear All

Relationship to Head of Household\* Self (head of household)

Client Location - CoC Code\* KY-500 Balance of State

Complete the following questions for ALL HOUSEHOLD MEMBERS:

Covered by Health Insurance? No (HUD)

Health Insurance

HUD Verification

Scroll down and complete any updated information for the client's associated with the Interim. IN ORDER TO UPDATE HUD VERIFICATIONS, PLEASE CONTINUE TO NEXT SECTION OF INSTRUCTIONS!



**NOTE: These steps are followed when changes/updates to the client(s) HUD Verifications (Income, Disability, Insurance & Non-Cash Benefits). If you are updating other information, you do not need to follow these steps. Just follow the basic Interim steps above.**

**NOTE: When a client leaves housing- Don't Remove the Move-In Date! The original move-in date was still a lot of work! HUD says: Exit the client and start a new Entry if the housing search resumes. There should be separate entries recorded for separate housing efforts.**

***Interims Continued: Updating changes to HUD Verifications (Income, Disability, Insurance, & Non-Cash Benefits)***

Follow steps above to add Interim review & select Interim Review Type. Click "Save & Continue".

Scroll down to the HUD Verification section you are needing to update/change.

Update the drop-down box above the HUD Verification (i.e., Covered by Health Insurance? Does the client have disability? Does the client have any income? Etc.)

***NOTE: Whenever a client has a change in the type of insurance, disabilities, income or non-cash benefits, the previous situation prior to that change should be ended with an end date that corresponds to the day before the new situation takes place. This is true even if they were not receiving income, insurance, etc., and then they start receiving it). Then, their new situation should be added separately afterwards.***

To update HUD Verification, click "HUD Verification" and select the pencil next to the source that needs to be updated (ex. Medicaid insurance, Mental Health disability, Earned income, etc.).

End the prior situation (ex: Earned income) by entering an End Date (must be the day before the new situation starts) and then updating the "Do you receive ANY income, insurance, etc.?" and clicking "Save".

- If "yes" they are still receiving (ex: income): Toggle over to the "Yes" column & a new record set will pop up for you to record the new source/amount. Complete the information including start date (should be the day after the old situation ended). Click "Save", and then "Save & Exit".
- If "no" they are not still receiving (ex: income): All dots should be toggled to the "No" column. Click "Save & Exit".

After scrolling down & updating anything that changed for each member, click "Save" at the bottom of the screen.

***NOTE: Make sure the time and date are reflective of the date the client/household had an update/change. If you are correctly following the workflow all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click "cancel" and check the EDA and Back Date mode.***

***(Continued on next page...)***

*(Continued from previous page..)*

Click on the next member from left-hand menu (*current member will be highlighted blue*) and repeat steps above, then click "Save".

**NOTE: After each member is complete, their check mark will appear green. This information must reflect the client's status when they exited the Project.**

Click "Save and Exit" when complete.

Complete the following questions for ALL HOUSEHOLD MEMBERS AGE 18 AND OVER:

Income from Any Source?  Yes (HUD)  No (HUD) G

Updated any drop down boxes first, then click the "HUD Verification".

HUD Verification

Monthly Income				
	Start Date *	End Date	Source of Income	Monthly Amount
	04/30/2019	04/08/2021	Earned Income (HUD)	US\$200.00
	04/17/2019		Worker's Compensation (HUD)	
	04/17/2019		VA Service Connected Disability Compensation (HUD)	
	04/17/2019		Unemployment Insurance (HUD)	
	04/17/2019		VA Non-Service Connected Disability Pension (HUD)	

Add    View Gross Income    Showing 1-5 of 31    First    Previous    Next    Last

Non-cash benefit from any source?  No (HUD)  Yes (HUD) G

HUD Verification

Non-Cash Benefits (No Dollar Amount Required)				
	Source of Non-Cash Benefit	Start Date *	End Date	Receiving Benefit?
	Special Supplemental Nutrition Program for WIC (HUD)	01/14/2020		No
		04/30/2019		No
	Supplemental Nutrition Assistance	04/17/2019		No

If yes for Domestic Violence Victim/Survivor, are  Yes (HUD)  No (HUD)  G

### HUD Verification: Monthly Income for 06/17/2021

Per Source of Income, the current records for Monthly Income as of 06/17/2021 are displayed below. Any previous records for Monthly Income not overlapping as of this date are not displayed. In the event that multiple records exist per Source of Income as of 06/17/2021, records containing "Yes" values will be displayed and take precedence for reporting purposes.

Source of Income	Do you receive ANY income?			
	Yes	No	Data Not Collected	Incomplete
Alimony or Other Spousal Support (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Support (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Earned Income (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
General Assistance (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pension or retirement income from another job (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private Disability Insurance (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retirement Income From Social Security (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSDI (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSI (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
TANF (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unemployment Insurance (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Non-Service Connected Disability Pension (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Service Connected Disability Compensation (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worker's Compensation (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Save Save & Exit Exit

Click the "pencil" next to the source that needs to be updated.

In the last 2 years, have you lived anywhere  Yes (HUD)  No (HUD)  G

### Edit Recordset - (302951) Geller, Monica

Monthly Income

If Other, Please Specify

Start Date \*

End Date

Source of Income

Monthly Amount

Do you receive ANY income?

Print Recordset Save Cancel

Update this question & then hit "Save".

Source of Income	Do you receive ANY income?			
	Yes	No	Data Not Collected	Incomplete
Retirement Income From Social Security (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSDI (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSI (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
TANF (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unemployment Insurance (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Non-Service Connected Disability Pension (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Service Connected Disability Compensation (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worker's Compensation (HUD)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Save Save & Exit Exit

In the last 2 years, have you lived anywhere other than this county/community?  Yes (HUD)  No (HUD)  G

End the existing situation (even if it's zero/no income, etc.) for the day BEFORE the new situation starts.

### HUD Verification: Monthly Income for 06/17/2021

Per Source of Income, the current records for Monthly Income as of 06/17/2021 are displayed below. Any previous records for Monthly Income not overlapping as of this date are not displayed. In the event that multiple records exist per Source of Income as of 06/17/2021, records containing "Yes" values will be displayed and take precedence for reporting purposes.

Select the Do you receive ANY Income? value for all incomplete Source of Income records

No  
 Data Not Collected  
 Incomplete

	Do you receive ANY income?			
	Yes	No	Data Not Collected	Incomplete
Earned Income (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
General Assistance (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pension or retirement income from another job (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private Disability Insurance (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retirement Income From Social Security (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSDI (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SSI (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TANF (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unemployment Insurance (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Non-Service Connected Disability Pension (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Service Connected Disability Compensation (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worker's Compensation (HUD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Buttons: Save, Save & Exit, Exit

Now you can update your income source and toggle the button to "Yes" or "No".

### HUD Verification: Monthly Income for 06/17/2021

#### Add Recordset

#### Monthly Income

If Other, Please Specify

Start Date \* 06/17/2021

End Date

Source of Income Earned Income (HUD)

Monthly Amount

Do you receive ANY income? Yes

Buttons: Save, Cancel

Buttons: Save, Save & Exit, Exit

Now you can record the new source of income, starting the day after the previous situation ended.

**NOTE: You can see a history of the client's insurance, disabilities, income, and non-cash benefits to date by clicking the "magnifying glass" button by the HUD Verification (near window/snapshot of sources).**

you currently fleeing?  Yes (HUD) G

**Complete the following questions for ALL HOUSEHOLD MEMBERS AGE 18 AND OVER:**

Income from Any Source?  Yes (HUD) G

**Monthly Income** HUD Verification

	Start Date *	Source of Income	Monthly Amount
	06/17/2021	Earned Income (HUD)	
	04/17/2019	Worker's Compensation (HUD)	
	04/17/2019	VA Service Connected Disability Compensation (HUD)	
	04/17/2019	Unemployment Insurance (HUD)	
	04/17/2019	VA Non-Service Connected Disability Pension (HUD)	

Showing 1-5 of 29 First Previous Next Last

Non-cash benefit from any source?  No (HUD) G

**Non-Cash Benefits (No Dollar Amount Required)** HUD Verification

Source of Non-Cash Benefit	Start Date *	End Date	Receiving Benefit?
Social Supplemental Nutrition Program	.....		..

**Show All Monthly Income Records**

Provider	Date Effective	Start Date	End Date	Source of Income	Monthly Amount
Kentucky Housing Corporation - BOS (30)	06/17/2021 2:05:19 PM	06/17/2021		Earned Income (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Worker's Compensation (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		VA Service Connected Disability Compensation (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Unemployment Insurance (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		VA Non-Service Connected Disability Pension (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		SSDI (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		TANF (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		SSI (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Private Disability Insurance (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Retirement Income From Social Security (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Other (HUD)	
Simon House-Campbell Street Families and children-ESG-ES-BOS (536)	04/17/2019 10:35:54 AM	04/17/2019		Pension or retirement income from another job	

<b><i>Project Exit</i></b>	
	Search the client or use the client I.D. to locate the head of household (HoH) record.
	Click on “Entry / Exit” tab.
	Find the correct entry for the Project and then locate the pencil in the column with the sub heading of “Exit Date”.
	Click the pencil.
	Check the boxes of the client/household that will be included in this exit. Households can be exited together or certain members can leave before others. If this exit is for the entire household, simply check the box next to the household I.D.
	<b><i>NOTE: Make sure the time and date are reflective of the date the client/household exited the Project. If you are correctly following the workflow all this information will not have to be corrected here. If this information is not correct, the workflow is incorrect. Please click “cancel” and check the EDA and Back Date mode.</i></b>
	Complete the information regarding the reason and destination of the client/household.
	<b><i>NOTE: All persons exited together will have the same reason and destination. If they do not, do not exit them together on this screen, go into each client’s record and exit them individually.</i></b>
	Click “Save and Continue”.
	Complete exit assessment data entry for each member of the household. You will notice that only those household members exiting will appear on the left side of the screen for a choice in entering information. After each member click “Save”. Click on the next member to complete and then click “save”.
	<b><i>NOTE: After each member is complete, their check mark will appear green. This information must reflect the client’s status when they exited the Project.</i></b>
	Click “Save and Exit” when complete.
	If the client has also left the household, you will need to go to the “Households” tab and follow the instructions on page 7 of this document for removing a client from a household.

***NOTE: When a client leaves housing- Don’t Remove the Move-In Date! The original move-in date was still a lot of work! HUD says: Exit the client and start a new Entry if the housing search resumes. There should be separate entries recorded for separate housing efforts.***

The screenshot displays a software interface for managing client information. A modal window titled "Edit Exit Data - (302951) Geller, Monica" is open, allowing for the modification of a client's exit record. The modal contains the following fields:

- Exit Date \***: A date picker set to 05/22/2023.
- Reason for Leaving**: A dropdown menu currently set to "-Select-".
- If "Other", Specify**: A text input field.
- Destination \***: A dropdown menu currently set to "-Select-".
- If "Other", Specify**: A text input field.
- Notes**: A large text area for additional information.

At the bottom of the modal, there are "Save & Continue" and "Cancel" buttons. The background interface shows a client profile for "(302951) Geller, Monica" with a "Client Information" section. Below this, there is an "Entry / Exit" table with the following columns: Program, Exit Date, Interims, Follow Ups, and Client Count. The table lists several entries for "Kentucky Housing C" with an exit date of 10/01/2021. A red box highlights the "Exit Date" column in the table.